

EUROBANK CYPRUS LTD

**Key performance indicators for our digital channels
July-September 2023**

Systems Availability / Partial Unavailability

date	Uptime			Downtime		
	Web Banking	Mob banking	Apis	Web Banking	Mob banking	Apis
1/7/2023	100%	100%	100%	0.00%	0.00%	0.00%
2/7/2023	100%	100%	100%	0.00%	0.00%	0.00%
3/7/2023	100%	100%	100%	0.00%	0.00%	0.00%
4/7/2023	100%	100%	100%	0.00%	0.00%	0.00%
5/7/2023	100%	100%	100%	0.00%	0.00%	0.00%
6/7/2023	100%	100%	100%	0.00%	0.00%	0.00%
7/7/2023	100%	100%	100%	0.00%	0.00%	0.00%
8/7/2023	100%	100%	100%	0.00%	0.00%	0.00%
9/7/2023	100%	100%	100%	0.00%	0.00%	0.00%
10/7/2023	100%	100%	100%	0.00%	0.00%	0.00%
11/7/2023	100%	100%	100%	0.00%	0.00%	0.00%
12/7/2023	100%	100%	100%	0.00%	0.00%	0.00%
13/7/2023	100%	100%	100%	0.00%	0.00%	0.00%
14/7/2023	100%	100%	100%	0.00%	0.00%	0.00%
15/7/2023	100%	100%	100%	0.00%	0.00%	0.00%
16/7/2023	100%	100%	100%	0.00%	0.00%	0.00%
17/7/2023	100%	100%	100%	0.00%	0.00%	0.00%
18/7/2023	100%	100%	100%	0.00%	0.00%	0.00%
19/7/2023	100%	100%	100%	0.00%	0.00%	0.00%
20/7/2023	100%	100%	100%	0.00%	0.00%	0.00%
21/7/2023	100%	100%	100%	0.00%	0.00%	0.00%

22/7/2023	100%	100%	100%	0.00%	0.00%	0.00%
23/7/2023	100%	100%	100%	0.00%	0.00%	0.00%
24/7/2023	100%	100%	100%	0.00%	0.00%	0.00%
25/7/2023	100%	100%	100%	0.00%	0.00%	0.00%
26/7/2023	100%	100%	100%	0.00%	0.00%	0.00%
27/7/2023	100%	100%	100%	0.00%	0.00%	0.00%
28/7/2023	100%	100%	100%	0.00%	0.00%	0.00%
29/7/2023	100%	100%	100%	0.00%	0.00%	0.00%
30/7/2023	100%	100%	100%	0.00%	0.00%	0.00%
31/7/2023	100%	100%	100%	0.00%	0.00%	0.00%
1/8/2023	100%	100%	100%	0.00%	0.00%	0.00%
2/8/2023	100%	100%	100%	0.00%	0.00%	0.00%
3/8/2023	100%	100%	100%	0.00%	0.00%	0.00%
4/8/2023	100%	100%	100%	0.00%	0.00%	0.00%
5/8/2023	100%	100%	100%	0.00%	0.00%	0.00%
6/8/2023	100%	100%	100%	0.00%	0.00%	0.00%
7/8/2023	100%	100%	100%	0.00%	0.00%	0.00%
8/8/2023	100%	100%	100%	0.00%	0.00%	0.00%
9/8/2023	100%	100%	100%	0.00%	0.00%	0.00%
10/8/2023	100%	100%	100%	0.00%	0.00%	0.00%
11/8/2023	100%	100%	100%	0.00%	0.00%	0.00%
12/8/2023	100%	100%	100%	0.00%	0.00%	0.00%
13/8/2023	100%	100%	100%	0.00%	0.00%	0.00%
14/8/2023	100%	100%	100%	0.00%	0.00%	0.00%
15/8/2023	100%	100%	100%	0.00%	0.00%	0.00%
16/8/2023	100%	100%	100%	0.00%	0.00%	0.00%
17/8/2023	100%	100%	100%	0.00%	0.00%	0.00%
18/8/2023	100%	100%	100%	0.00%	0.00%	0.00%
19/8/2023	100%	100%	100%	0.00%	0.00%	0.00%
20/8/2023	100%	100%	100%	0.00%	0.00%	0.00%
21/8/2023	100%	100%	100%	0.00%	0.00%	0.00%

22/8/2023	100%	100%	100%	0.00%	0.00%	0.00%
23/8/2023	100%	100%	100%	0.00%	0.00%	0.00%
24/8/2023	100%	100%	100%	0.00%	0.00%	0.00%
25/8/2023	100%	100%	100%	0.00%	0.00%	0.00%
26/8/2023	100%	100%	100%	0.00%	0.00%	0.00%
27/8/2023	100%	100%	100%	0.00%	0.00%	0.00%
28/8/2023	100%	100%	100%	0.00%	0.00%	0.00%
29/8/2023	100%	100%	100%	0.00%	0.00%	0.00%
30/8/2023	100%	100%	100%	0.00%	0.00%	0.00%
31/8/2023	100%	100%	100%	0.00%	0.00%	0.00%
1/9/2023	100%	100%	100%	0.00%	0.00%	0.00%
2/9/2023	100%	100%	100%	0.00%	0.00%	0.00%
3/9/2023	100%	100%	100%	0.00%	0.00%	0.00%
4/9/2023	99.9%	99.9%	99.9%	0.10%	0.10%	0.10%
5/9/2023	100%	100%	100%	0.00%	0.00%	0.00%
6/9/2023	100%	100%	100%	0.00%	0.00%	0.00%
7/9/2023	100%	100%	100%	0.00%	0.00%	0.00%
8/9/2023	100%	100%	100%	0.00%	0.00%	0.00%
9/9/2023	100%	100%	100%	0.00%	0.00%	0.00%
10/9/2023	100%	100%	100%	0.00%	0.00%	0.00%
11/9/2023	100%	100%	100%	0.00%	0.00%	0.00%
12/9/2023	100%	100%	100%	0.00%	0.00%	0.00%
13/9/2023	100%	100%	100%	0.00%	0.00%	0.00%
14/9/2023	100%	100%	100%	0.00%	0.00%	0.00%
15/9/2023	100%	100%	100%	0.00%	0.00%	0.00%
16/9/2023	100%	100%	100%	0.00%	0.00%	0.00%
17/9/2023	100%	100%	100%	0.00%	0.00%	0.00%
18/9/2023	100%	100%	100%	0.00%	0.00%	0.00%
19/9/2023	100%	100%	100%	0.00%	0.00%	0.00%
20/9/2023	100%	100%	100%	0.00%	0.00%	0.00%
21/9/2023	100%	100%	100%	0.00%	0.00%	0.00%

22/9/2023	100%	100%	100%	0.00%	0.00%	0.00%
23/9/2023	100%	100%	100%	0.00%	0.00%	0.00%
24/9/2023	100%	100%	100%	0.00%	0.00%	0.00%
25/9/2023	100%	100%	100%	0.00%	0.00%	0.00%
26/9/2023	100%	100%	100%	0.00%	0.00%	0.00%
27/9/2023	100%	100%	100%	0.00%	0.00%	0.00%
28/9/2023	100%	100%	100%	0.00%	0.00%	0.00%
29/9/2023	100%	100%	100%	0.00%	0.00%	0.00%
30/9/2023	100%	100%	100%	0.00%	0.00%	0.00%

Performance

getAccountDetails5924

This section provides information on the relevant apis.

The table below demonstrates daily average time (in seconds) required to serve each account information service (AIS) API request.

logDay	channel	average_response_time
1-Ιουλ	MB	8
	OLB	8
2-Ιουλ	MB	8
	OLB	6
3-Ιουλ	MB	9
	OLB	7
4-Ιουλ	MB	9
	OLB	7
5-Ιουλ	MB	8
	OLB	7
6-Ιουλ	MB	7
	OLB	7
7-Ιουλ	MB	7
	OLB	7
8-Ιουλ	MB	7
	OLB	7
9-Ιουλ	MB	6
	OLB	6
10-Ιουλ	MB	7
	OLB	7
11-Ιουλ	MB	7
	OLB	7

12-Ιουλ	APIs	2
	MB	7
	OLB	7
13-Ιουλ	MB	7
	OLB	7
14-Ιουλ	MB	7
	OLB	7
15-Ιουλ	MB	7
	OLB	6
16-Ιουλ	MB	6
	OLB	6
17-Ιουλ	MB	7
	OLB	7
18-Ιουλ	MB	7
	OLB	7
19-Ιουλ	MB	7
	OLB	6
20-Ιουλ	MB	7
	OLB	6
21-Ιουλ	APIs	5
	MB	7
	OLB	6
22-Ιουλ	MB	6
	OLB	6
23-Ιουλ	MB	8
	OLB	6
24-Ιουλ	APIs	2
	MB	8
	OLB	7
25-Ιουλ	APIs	18
	MB	8

	OLB	8
26-Ιουλ	MB	7
	OLB	7
27-Ιουλ	APIs	3
	MB	8
	OLB	7
28-Ιουλ	APIs	3
	MB	7
	OLB	7
29-Ιουλ	MB	6
	OLB	6
30-Ιουλ	MB	6
	OLB	6
31-Ιουλ	MB	7
	OLB	7
1-Αυγ	MB	8
	OLB	7
2-Αυγ	APIs	4
		7
	MB	8
	OLB	7
3-Αυγ	MB	9
	OLB	7
4-Αυγ	MB	8
	OLB	7
5-Αυγ	MB	7
	OLB	7
6-Αυγ	MB	7
	OLB	7
7-Αυγ	MB	7
	OLB	7

8-Αυγ	APIs	4
		25
	MB	7
	OLB	7
9-Αυγ	APIs	13
	MB	7
	OLB	7
10-Αυγ	APIs	2
	MB	7
	OLB	7
11-Αυγ	APIs	8
	MB	7
	OLB	7
12-Αυγ	APIs	2
	MB	7
	OLB	7
13-Αυγ	APIs	3
	MB	7
	OLB	6
14-Αυγ	APIs	2
	MB	7
	OLB	7
15-Αυγ	APIs	7
	MB	6
	OLB	5
16-Αυγ	APIs	2
	MB	7
	OLB	6
17-Αυγ	APIs	3
	MB	7
	OLB	7

18-Аυγ	ΑΠΙς	2
	ΜΒ	7
	ΟΛΒ	6
19-Αυγ	ΑΠΙς	3
	ΜΒ	7
	ΟΛΒ	7
20-Αυγ	ΑΠΙς	2
	ΜΒ	6
	ΟΛΒ	5
21-Αυγ	ΑΠΙς	2
		5
	ΜΒ	6
	ΟΛΒ	6
22-Αυγ	ΑΠΙς	2
	ΜΒ	7
	ΟΛΒ	6
23-Αυγ	ΑΠΙς	3
		4
	ΜΒ	7
	ΟΛΒ	6
24-Αυγ	ΑΠΙς	2
	ΜΒ	7
	ΟΛΒ	7
25-Αυγ	ΑΠΙς	3
	ΜΒ	8
	ΟΛΒ	6
26-Αυγ	ΑΠΙς	3
	ΜΒ	7
	ΟΛΒ	6
27-Αυγ	ΑΠΙς	2
	ΜΒ	6

	OLB	6
28-Αυγ	APIs	2
	MB	7
	OLB	6
29-Αυγ	APIs	2
		3
	MB	7
	OLB	7
30-Αυγ	APIs	3
	MB	8
	OLB	7
31-Αυγ	APIs	3
	MB	8
	OLB	7
1-Σεπ	APIs	3
	MB	8
	OLB	7
2-Σεπ	APIs	3
	MB	8
	OLB	7
3-Σεπ	APIs	2
	MB	7
	OLB	6
4-Σεπ	APIs	2
	MB	8
	OLB	7
5-Σεπ	APIs	2
	MB	8
	OLB	7
6-Σεπ	APIs	2
	MB	8

	OLB	7
7-Σεπ	APIs	2
	MB	7
	OLB	7
8-Σεπ	APIs	3
	MB	7
	OLB	7
9-Σεπ	APIs	2
	MB	7
	OLB	7
10-Σεπ	APIs	3
	MB	8
	OLB	7
11-Σεπ	APIs	2
	MB	7
	OLB	7
12-Σεπ	APIs	3
	MB	7
	OLB	7
13-Σεπ	APIs	3
	MB	8
	OLB	7
14-Σεπ	APIs	3
	MB	7
	OLB	7
15-Σεπ	APIs	3
	MB	8
	OLB	7
16-Σεπ	APIs	3
	MB	6
	OLB	7

17-Σεπ	APIs	2
	MB	6
	OLB	6
18-Σεπ	APIs	2
	MB	8
	OLB	7
19-Σεπ	APIs	3
	MB	8
	OLB	8
20-Σεπ	APIs	2
	MB	8
	OLB	7
21-Σεπ	APIs	2
	MB	7
	OLB	7
22-Σεπ	APIs	3
	MB	7
	OLB	7
23-Σεπ	APIs	3
	MB	7
	OLB	7
24-Σεπ	APIs	3
	MB	6
	OLB	6
25-Σεπ	APIs	2
	MB	7
	OLB	7
26-Σεπ	APIs	2
	MB	8
	OLB	7
27-Σεπ	APIs	2

	MB	8
	OLB	8
28-Σεπ	APIs	3
	MB	9
	OLB	9
29-Σεπ	APIs	3
	MB	9
	OLB	9
30-Σεπ	APIs	3
	MB	7
	OLB	7

GetAccountsFromCoreCustomerListJavaService7371

This section provides information on the relevant apis.

The table below demonstrates daily average time (in seconds) required to serve each account information service (AIS) API request.

logDay	channel	average_response_time
1-Ιουλ	APIs	23
	MB	6
	OLB	8
2-Ιουλ	APIs	23
	MB	5
	OLB	6
3-Ιουλ	APIs	26
	MB	13
	OLB	20
4-Ιουλ	APIs	28
	MB	12
	OLB	19
5-Ιουλ	APIs	28
	MB	12
	OLB	17
6-Ιουλ	APIs	26
	MB	12
	OLB	17
7-Ιουλ	APIs	26
	MB	11
	OLB	17
8-Ιουλ	APIs	23

	MB	5
	OLB	6
9-Ιουλ	APIs	21
	MB	4
	OLB	6
10-Ιουλ	APIs	24
	MB	9
	OLB	14
11-Ιουλ	APIs	24
	MB	9
	OLB	13
12-Ιουλ	APIs	23
	MB	8
	OLB	12
13-Ιουλ	APIs	24
	MB	10
	OLB	14
14-Ιουλ	APIs	25
	MB	10
	OLB	14
15-Ιουλ	APIs	21
	MB	3
	OLB	3
16-Ιουλ	APIs	20
	MB	2
	OLB	3
17-Ιουλ	APIs	25
	MB	4
	OLB	6
18-Ιουλ	MB	4
	OLB	6

19-Ιουλ	APIs	24
	MB	5
	OLB	8
20-Ιουλ	APIs	3
	MB	5
	OLB	8
21-Ιουλ	APIs	22
	MB	5
	OLB	7
22-Ιουλ	MB	2
	OLB	3
23-Ιουλ	APIs	6
	MB	2
	OLB	3
24-Ιουλ	APIs	25
	MB	5
	OLB	7
25-Ιουλ	MB	5
	OLB	7
26-Ιουλ	MB	6
	OLB	8
27-Ιουλ	APIs	3
	MB	6
	OLB	9
28-Ιουλ	APIs	4
	MB	6
	OLB	9
29-Ιουλ	APIs	2
	MB	3
	OLB	4
30-Ιουλ	APIs	2

	MB	2
	OLB	3
31-Ιουλ	APIs	3
	MB	6
	OLB	8
1-Αυγ	APIs	3
	MB	6
	OLB	8
2-Αυγ	APIs	4
	MB	7
	OLB	8
3-Αυγ	APIs	41
	MB	6
	OLB	8
4-Αυγ	MB	6
	OLB	8
5-Αυγ	MB	2
	OLB	3
6-Αυγ	MB	2
	OLB	2
7-Αυγ	MB	4
	OLB	6
8-Αυγ	APIs	21
	MB	5
	OLB	7
9-Αυγ	APIs	28
	MB	5
	OLB	6
10-Αυγ	APIs	4
	MB	5
	OLB	8

11-Αυγ	APIs	3
	MB	4
	OLB	7
12-Αυγ	APIs	3
	MB	3
	OLB	5
13-Αυγ	APIs	3
	MB	2
	OLB	5
14-Αυγ	APIs	3
	MB	4
	OLB	6
15-Αυγ	APIs	3
	MB	3
	OLB	4
16-Αυγ	APIs	12
	MB	4
	OLB	7
17-Αυγ	APIs	32
	MB	5
	OLB	7
18-Αυγ	APIs	3
	MB	5
	OLB	8
19-Αυγ	APIs	3
	MB	2
	OLB	3
20-Αυγ	APIs	2
	MB	2
	OLB	3
21-Αυγ	APIs	2

	MB	4
	OLB	7
22-Aug	APIs	3
	MB	5
	OLB	8
23-Aug	APIs	3
	MB	5
	OLB	8
24-Aug	APIs	2
	MB	4
	OLB	9
25-Aug	APIs	3
	MB	5
	OLB	8
26-Aug	APIs	2
	MB	3
	OLB	6
27-Aug	APIs	2
	MB	2
	OLB	4
28-Aug	APIs	3
	MB	5
	OLB	9
29-Aug	APIs	22
	MB	4
	OLB	8
30-Aug	APIs	3
	MB	4
	OLB	8
31-Aug	APIs	3
	MB	4

	OLB	8
1-Σεπ	APIs	3
	MB	4
	OLB	8
2-Σεπ	APIs	4
	MB	3
	OLB	3
3-Σεπ	APIs	3
	MB	2
	OLB	4
4-Σεπ	APIs	3
	MB	5
	OLB	10
5-Σεπ	APIs	3
	MB	5
	OLB	9
6-Σεπ	APIs	3
	MB	5
	OLB	9
7-Σεπ	APIs	2
	MB	5
	OLB	9
8-Σεπ	APIs	4
	MB	4
	OLB	9
9-Σεπ	MB	3
	OLB	3
10-Σεπ	APIs	4
	MB	2
	OLB	3
11-Σεπ	APIs	4

	MB	5
	OLB	8
12-Σεπ	APIs	3
	MB	5
	OLB	8
13-Σεπ	APIs	35
	MB	5
	OLB	8
14-Σεπ	APIs	3
	MB	5
	OLB	9
15-Σεπ	APIs	3
	MB	4
	OLB	8
16-Σεπ	APIs	4
	MB	3
	OLB	4
17-Σεπ	APIs	3
	MB	2
	OLB	4
18-Σεπ	APIs	4
	MB	4
	OLB	8
19-Σεπ	APIs	7
	MB	4
	OLB	8
20-Σεπ	APIs	3
	MB	5
	OLB	10
21-Σεπ	APIs	32
	MB	4

	OLB	7
22-Σεπ	APIs	2
	MB	5
	OLB	7
23-Σεπ	APIs	3
	MB	3
	OLB	4
24-Σεπ	APIs	2
	MB	2
	OLB	4
25-Σεπ	APIs	2
	MB	6
	OLB	12
26-Σεπ	APIs	2
	MB	5
	OLB	11
27-Σεπ	APIs	2
	MB	7
	OLB	13
28-Σεπ	APIs	9
	MB	6
	OLB	15
29-Σεπ	APIs	3
	MB	7
	OLB	15
30-Σεπ	APIs	3
	MB	3
	OLB	4

getAccountsPostLoginOLBEnh2546
 {getAccountsPostLoginOLBEnh2546}

This section provides information on the relevant apis.

The table below demonstrates daily average time (in seconds) required to serve each account information service (AIS) API request.

logDay	channel	average_response_time
1-Ιουλ	APIs	27
	MB	9
	OLB	10
2-Ιουλ	APIs	27
	MB	8
	OLB	9
3-Ιουλ	APIs	37
	MB	12
	OLB	17
4-Ιουλ	APIs	33
	MB	12
	OLB	17
5-Ιουλ	APIs	28
	MB	12
	OLB	16
6-Ιουλ	APIs	28
	MB	10
	OLB	15
7-Ιουλ	APIs	33
	MB	11
	OLB	16
8-Ιουλ	APIs	30
	MB	7

	OLB	9
9-Ιουλ	APIs	15
	MB	7
	OLB	8
10-Ιουλ	APIs	25
	MB	10
	OLB	15
11-Ιουλ	APIs	25
	MB	11
	OLB	15
12-Ιουλ	APIs	6
	MB	10
	OLB	14
13-Ιουλ	APIs	29
	MB	10
	OLB	14
14-Ιουλ	APIs	27
	MB	10
	OLB	14
15-Ιουλ	APIs	29
	MB	6
	OLB	6
16-Ιουλ	APIs	24
	MB	5
	OLB	7
17-Ιουλ	APIs	26
	MB	7
	OLB	11
18-Ιουλ	MB	7
	OLB	11
19-Ιουλ	APIs	27

	MB	8
	OLB	12
20-Ιουλ	APIs	3
	MB	8
	OLB	12
21-Ιουλ	APIs	6
	MB	7
	OLB	11
22-Ιουλ	MB	5
	OLB	6
23-Ιουλ	APIs	5
	MB	5
	OLB	6
24-Ιουλ	APIs	23
	MB	8
	OLB	12
25-Ιουλ	APIs	25
	MB	8
	OLB	13
26-Ιουλ	APIs	27
	MB	8
	OLB	12
27-Ιουλ	APIs	3
	MB	8
	OLB	13
28-Ιουλ	APIs	26
	MB	8
	OLB	12
29-Ιουλ	APIs	2
	MB	5
	OLB	7

30-Ιουλ	APIs	2
	MB	5
	OLB	6
31-Ιουλ	APIs	26
	MB	9
	OLB	12
1-Αυγ	APIs	4
	MB	8
	OLB	12
2-Αυγ	APIs	21
	MB	8
	OLB	12
3-Αυγ	APIs	26
	MB	8
	OLB	12
4-Αυγ	APIs	5
	MB	8
	OLB	13
5-Αυγ	APIs	5
	MB	5
	OLB	6
6-Αυγ	APIs	2
	MB	5
	OLB	6
7-Αυγ	APIs	10
	MB	7
	OLB	11
8-Αυγ	APIs	19
	MB	7
	OLB	11
9-Αυγ	APIs	18

	MB	7
	OLB	11
10-Aug	APIs	9
	MB	7
	OLB	11
11-Aug	APIs	8
	MB	7
	OLB	11
12-Aug	APIs	3
	MB	5
	OLB	7
13-Aug	APIs	3
	MB	5
	OLB	7
14-Aug	APIs	6
	MB	6
	OLB	9
15-Aug	APIs	18
	MB	6
	OLB	8
16-Aug	APIs	15
	MB	7
	OLB	10
17-Aug	APIs	12
	MB	7
	OLB	10
18-Aug	APIs	3
	MB	7
	OLB	10
19-Aug	APIs	4
	MB	5

	OLB	6
20-Aug	APIs	3
	MB	5
	OLB	6
21-Aug	APIs	7
	MB	7
	OLB	10
22-Aug	APIs	6
	MB	7
	OLB	11
23-Aug	APIs	5
	MB	7
	OLB	10
24-Aug	APIs	4
	MB	7
	OLB	11
25-Aug	APIs	5
	MB	7
	OLB	11
26-Aug	APIs	3
	MB	5
	OLB	7
27-Aug	APIs	3
	MB	5
	OLB	6
28-Aug	APIs	4
	MB	7
	OLB	11
29-Aug	APIs	6
	MB	7
	OLB	11

30-Αυγ	APIs	13
	MB	7
	OLB	11
31-Αυγ	APIs	12
	MB	7
	OLB	11
1-Σεπ	APIs	10
	MB	7
	OLB	11
2-Σεπ	APIs	4
	MB	5
	OLB	6
3-Σεπ	APIs	3
	MB	5
	OLB	7
4-Σεπ	APIs	9
	MB	7
	OLB	11
5-Σεπ	APIs	5
	MB	7
	OLB	11
6-Σεπ	APIs	9
	MB	7
	OLB	11
7-Σεπ	APIs	3
	MB	7
	OLB	11
8-Σεπ	APIs	15
	MB	7
	OLB	11
9-Σεπ	APIs	4

	MB	5
	OLB	6
10-Σεπ	APIs	5
	MB	5
	OLB	7
11-Σεπ	APIs	11
	MB	7
	OLB	11
12-Σεπ	APIs	4
	MB	8
	OLB	11
13-Σεπ	APIs	23
	MB	7
	OLB	11
14-Σεπ	APIs	17
	MB	7
	OLB	11
15-Σεπ	APIs	9
	MB	7
	OLB	12
16-Σεπ	APIs	5
	MB	5
	OLB	7
17-Σεπ	APIs	3
	MB	5
	OLB	10
18-Σεπ	APIs	7
	MB	7
	OLB	11
19-Σεπ	APIs	8
	MB	8

	OLB	12
20-Σεπ	APIs	10
	MB	7
	OLB	11
21-Σεπ	APIs	22
	MB	7
	OLB	11
22-Σεπ	APIs	8
	MB	7
	OLB	11
23-Σεπ	APIs	3
	MB	5
	OLB	8
24-Σεπ	APIs	3
	MB	5
	OLB	8
25-Σεπ	APIs	11
	MB	8
	OLB	12
26-Σεπ	APIs	4
	MB	7
	OLB	12
27-Σεπ	APIs	7
	MB	7
	OLB	12
28-Σεπ	APIs	9
	MB	8
	OLB	13
29-Σεπ	APIs	6
	MB	8
	OLB	13

30-Σεπ	APIs	4
	MB	5
	OLB	8

oneTimeTransferFunds2710

This section provides information on the relevant apis.

The table below demonstrates daily average time (in seconds) required to serve each payment information service (PISP) API request.

logDay	channel	average_response_time
1-Ιουλ	MB	23
	OLB	39
2-Ιουλ	MB	21
	OLB	33
3-Ιουλ	MB	31
	OLB	55
4-Ιουλ	APIs	1
	MB	33
	OLB	58
5-Ιουλ	MB	33
	OLB	54
6-Ιουλ	MB	28
	OLB	50
7-Ιουλ	MB	31
	OLB	50
8-Ιουλ	MB	23
	OLB	36
9-Ιουλ	MB	26
	OLB	32
10-Ιουλ	MB	27
	OLB	47
11-Ιουλ	MB	25

	OLB	45
12-Ιουλ	MB	28
	OLB	46
13-Ιουλ	MB	26
	OLB	47
14-Ιουλ	MB	23
	OLB	47
15-Ιουλ	MB	22
	OLB	36
16-Ιουλ	MB	20
	OLB	30
17-Ιουλ	MB	26
	OLB	48
18-Ιουλ	MB	32
	OLB	49
19-Ιουλ	MB	32
	OLB	57
20-Ιουλ	MB	36
	OLB	56
21-Ιουλ	MB	31
	OLB	50
22-Ιουλ	MB	19
	OLB	34
23-Ιουλ	MB	20
	OLB	29
24-Ιουλ	MB	31
	OLB	53
25-Ιουλ	MB	30
	OLB	55
26-Ιουλ	MB	33
	OLB	54

27-Ιουλ	MB	38
	OLB	57
28-Ιουλ	MB	34
	OLB	59
29-Ιουλ	MB	21
	OLB	35
30-Ιουλ	APIs	0
	MB	22
	OLB	31
31-Ιουλ	MB	33
	OLB	56
1-Αυγ	MB	32
	OLB	58
2-Αυγ	MB	32
	OLB	58
3-Αυγ	MB	32
	OLB	56
4-Αυγ	MB	40
	OLB	56
5-Αυγ	MB	18
	OLB	34
6-Αυγ	MB	20
	OLB	32
7-Αυγ	MB	30
	OLB	44
8-Αυγ	MB	26
	OLB	47
9-Αυγ	MB	28
	OLB	46
10-Αυγ	MB	29
	OLB	43

11-Αυγ	MB	29
	OLB	40
12-Αυγ	MB	20
	OLB	33
13-Αυγ	MB	21
	OLB	32
14-Αυγ	MB	28
	OLB	40
15-Αυγ	MB	24
	OLB	35
16-Αυγ	MB	29
	OLB	43
17-Αυγ	MB	27
	OLB	42
18-Αυγ	MB	26
	OLB	45
19-Αυγ	MB	21
	OLB	35
20-Αυγ	MB	26
	OLB	28
21-Αυγ	MB	26
	OLB	41
22-Αυγ	MB	27
	OLB	42
23-Αυγ	MB	26
	OLB	43
24-Αυγ	MB	28
	OLB	43
25-Αυγ	MB	27
	OLB	44
26-Αυγ	MB	19

	OLB	32
27-Αυγ	MB	21
	OLB	35
28-Αυγ	MB	25
	OLB	44
29-Αυγ	MB	27
	OLB	43
30-Αυγ	MB	27
	OLB	44
31-Αυγ	MB	28
	OLB	45
1-Σεπ	MB	28
	OLB	44
2-Σεπ	MB	18
	OLB	30
3-Σεπ	MB	19
	OLB	30
4-Σεπ	MB	28
	OLB	44
5-Σεπ	MB	26
	OLB	45
6-Σεπ	MB	25
	OLB	45
7-Σεπ	MB	28
	OLB	44
8-Σεπ	MB	25
	OLB	44
9-Σεπ	MB	22
	OLB	37
10-Σεπ	MB	20
	OLB	31

11-Σεπ	MB	26
	OLB	45
12-Σεπ	MB	28
	OLB	44
13-Σεπ	MB	25
	OLB	44
14-Σεπ	MB	27
	OLB	46
15-Σεπ	MB	27
	OLB	46
16-Σεπ	MB	22
	OLB	36
17-Σεπ	MB	19
	OLB	31
18-Σεπ	MB	27
	OLB	44
19-Σεπ	MB	29
	OLB	45
20-Σεπ	MB	25
	OLB	43
21-Σεπ	MB	28
	OLB	42
22-Σεπ	MB	27
	OLB	44
23-Σεπ	MB	18
	OLB	32
24-Σεπ	MB	22
	OLB	37
25-Σεπ	MB	28
	OLB	44
26-Σεπ	MB	26

	OLB	44
27-Σεπ	MB	28
	OLB	45
28-Σεπ	MB	26
	OLB	47
29-Σεπ	MB	30
	OLB	49
30-Σεπ	MB	21
	OLB	33

Error response rate

The data in this section demonstrate how often an error response is returned to an authorized Third Party Provider compared to other bank channels. The Ration Percentage daily average is marked as “Null” if no APIs have been used on that day.

CREATED_DATE	total_hits	total_exception	RatioPercentage	channel
1/7/2023	3830	92	2.400000000000	Web
2/7/2023	36476	715	2.000000000000	Web
3/7/2023	64269	1025	1.600000000000	Web
4/7/2023	56933	1014	1.800000000000	Web
5/7/2023	52801	836	1.600000000000	Web
6/7/2023	8376	152	1.800000000000	Web
7/7/2023	4594	128	2.800000000000	Web
8/7/2023	4641	152	3.300000000000	Web
9/7/2023	68786	1375	2.000000000000	Web
10/7/2023	67975	1368	2.000000000000	Web
11/7/2023	57729	1144	2.000000000000	Web
12/7/2023	57429	1047	1.800000000000	Web
13/7/2023	52509	989	1.900000000000	Web
14/7/2023	4673	151	3.200000000000	Web
15/7/2023	4427	78	1.800000000000	Web
16/7/2023	60910	1095	1.800000000000	Web
17/7/2023	55563	906	1.600000000000	Web
18/7/2023	54063	1008	1.900000000000	Web
19/7/2023	53147	908	1.700000000000	Web
20/7/2023	48378	880	1.800000000000	Web
21/7/2023	4151	72	1.700000000000	Web
22/7/2023	3802	74	1.900000000000	Web
23/7/2023	59287	1092	1.800000000000	Web

24/7/2023	58124	981	1.700000000000	Web
25/7/2023	59244	1284	2.200000000000	Web
26/7/2023	63749	1108	1.700000000000	Web
27/7/2023	62301	1123	1.800000000000	Web
28/7/2023	4316	95	2.200000000000	Web
29/7/2023	5200	117	2.300000000000	Web
30/7/2023	78143	1751	2.200000000000	Web
31/7/2023	77062	1433	1.900000000000	Web
1/8/2023	75281	1376	1.800000000000	Web
2/8/2023	64697	1215	1.900000000000	Web
3/8/2023	59138	1268	2.100000000000	Web
4/8/2023	4385	94	2.100000000000	Web
5/8/2023	4759	141	3.000000000000	Web
6/8/2023	62576	1119	1.800000000000	Web
7/8/2023	60019	1171	2.000000000000	Web
8/8/2023	56166	1296	2.300000000000	Web
9/8/2023	56814	1181	2.100000000000	Web
10/8/2023	52192	880	1.700000000000	Web
11/8/2023	4410	125	2.800000000000	Web
12/8/2023	3714	77	2.100000000000	Web
13/8/2023	57361	897	1.600000000000	Web
14/8/2023	54359	1020	1.900000000000	Web
15/8/2023	54374	1481	2.700000000000	Web
16/8/2023	51077	1122	2.200000000000	Web
17/8/2023	49044	1057	2.200000000000	Web
18/8/2023	4192	102	2.400000000000	Web
19/8/2023	4019	63	1.600000000000	Web
20/8/2023	58581	909	1.600000000000	Web
21/8/2023	58111	1070	1.800000000000	Web
22/8/2023	57494	1022	1.800000000000	Web
23/8/2023	64865	1093	1.700000000000	Web

24/8/2023	62870	1310	2.100000000000	Web
25/8/2023	4735	100	2.100000000000	Web
26/8/2023	3500	87	2.500000000000	Web
27/8/2023	12450	256	2.100000000000	Web
28/8/2023	88239	1683	1.900000000000	Web
29/8/2023	77510	1295	1.700000000000	Web
30/8/2023	68765	1266	1.800000000000	Web
31/8/2023	58475	1057	1.800000000000	Web
1/9/2023	5399	133	2.500000000000	Web
2/9/2023	5309	122	2.300000000000	Web
3/9/2023	67216	1197	1.800000000000	Web
4/9/2023	61162	1076	1.800000000000	Web
5/9/2023	54641	971	1.800000000000	Web
6/9/2023	59684	1241	2.100000000000	Web
7/9/2023	53618	973	1.800000000000	Web
8/9/2023	4259	103	2.400000000000	Web
9/9/2023	4566	88	1.900000000000	Web
10/9/2023	63128	1141	1.800000000000	Web
11/9/2023	56583	1030	1.800000000000	Web
12/9/2023	58271	1029	1.800000000000	Web
13/9/2023	57764	1118	1.900000000000	Web
14/9/2023	52605	954	1.800000000000	Web
15/9/2023	4735	125	2.600000000000	Web
16/9/2023	4543	114	2.500000000000	Web
17/9/2023	63724	1209	1.900000000000	Web
18/9/2023	59827	1321	2.200000000000	Web
19/9/2023	56307	1019	1.800000000000	Web
20/9/2023	56186	1003	1.800000000000	Web
21/9/2023	52588	888	1.700000000000	Web
22/9/2023	4284	115	2.700000000000	Web
23/9/2023	5023	109	2.200000000000	Web

24/9/2023	66779	1216	1.800000000000	Web
25/9/2023	66402	1302	2.000000000000	Web
26/9/2023	66719	1509	2.300000000000	Web
27/9/2023	73512	1259	1.700000000000	Web
28/9/2023	68068	1333	2.000000000000	Web
29/9/2023	4070	15	0.400000000000	Mobile Banking
30/9/2023	4070	15	0.400000000000	Mobile Banking