

EUROBANK CYPRUS LTD

**Key performance indicators for our digital channels
January-March 2025**

Systems Availability / Partial Unavailability

Date	Uptime			Downtime		
	Web Banking	Mob banking	Apis	Web Banking	Mob banking	Apis
2025-01-01	100%	100%	100%	0.00%	0.00%	0.00%
2025-01-02	100%	100%	100%	0.00%	0.00%	0.00%
2025-01-03	100%	100%	100%	0.00%	0.00%	0.00%
2025-01-04	100%	100%	100%	0.00%	0.00%	0.00%
2025-01-05	100%	100%	100%	0.00%	0.00%	0.00%
2025-01-06	100%	100%	100%	0.00%	0.00%	0.00%
2025-01-07	100%	100%	100%	0.00%	0.00%	0.00%
2025-01-08	100%	100%	100%	0.00%	0.00%	0.00%
2025-01-09	100%	100%	100%	0.00%	0.00%	0.00%
2025-01-10	100%	100%	100%	0.00%	0.00%	0.00%
2025-01-11	100%	100%	100%	0.00%	0.00%	0.00%
2025-01-12	100%	100%	100%	0.00%	0.00%	0.00%
2025-01-13	100%	100%	100%	0.00%	0.00%	0.00%
2025-01-14	100%	100%	100%	0.00%	0.00%	0.00%
2025-01-15	100%	100%	100%	0.00%	0.00%	0.00%
2025-01-16	97.99%	97.99%	97.99%	2.01%	2.01%	2.01%
2025-01-17	100%	100%	100%	0.00%	0.00%	0.00%
2025-01-18	100%	100%	100%	0.00%	0.00%	0.00%
2025-01-19	100%	100%	100%	0.00%	0.00%	0.00%
2025-01-20	100%	100%	100%	0.00%	0.00%	0.00%
2025-01-21	100%	100%	100%	0.00%	0.00%	0.00%
2025-01-22	100%	100%	100%	0.00%	0.00%	0.00%
2025-01-23	100%	100%	100%	0.00%	0.00%	0.00%
2025-01-24	100%	100%	100%	0.00%	0.00%	0.00%

2025-01-25	100%	100%	100%	0.00%	0.00%	0.00%
2025-01-26	100%	100%	100%	0.00%	0.00%	0.00%
2025-01-27	100%	100%	100%	0.00%	0.00%	0.00%
2025-01-28	100%	100%	100%	0.00%	0.00%	0.00%
2025-01-29	100%	100%	100%	0.00%	0.00%	0.00%
2025-01-30	100%	100%	100%	0.00%	0.00%	0.00%
2025-01-31	100%	100%	100%	0.00%	0.00%	0.00%
2025-02-01	100%	100%	100%	0.00%	0.00%	0.00%
2025-02-02	100%	100%	100%	0.00%	0.00%	0.00%
2025-02-03	100%	100%	100%	0.00%	0.00%	0.00%
2025-02-04	96.6%	96.6%	96.6%	3.40%	3.40%	3.40%
2025-02-05	100%	100%	100%	0.00%	0.00%	0.00%
2025-02-06	100%	100%	100%	0.00%	0.00%	0.00%
2025-02-07	100%	100%	100%	0.00%	0.00%	0.00%
2025-02-08	100%	100%	100%	0.00%	0.00%	0.00%
2025-02-09	100%	100%	100%	0.00%	0.00%	0.00%
2025-02-10	100%	100%	100%	0.00%	0.00%	0.00%
2025-02-11	100%	100%	100%	0.00%	0.00%	0.00%
2025-02-12	100%	100%	100%	0.00%	0.00%	0.00%
2025-02-13	100%	100%	100%	0.00%	0.00%	0.00%
2025-02-14	100%	100%	100%	0.00%	0.00%	0.00%
2025-02-15	100%	100%	100%	0.00%	0.00%	0.00%
2025-02-16	100%	100%	100%	0.00%	0.00%	0.00%
2025-02-17	100%	100%	100%	0.00%	0.00%	0.00%
2025-02-18	100%	100%	100%	0.00%	0.00%	0.00%
2025-02-19	100%	100%	100%	0.00%	0.00%	0.00%
2025-02-20	100%	100%	100%	0.00%	0.00%	0.00%
2025-02-21	100%	100%	100%	0.00%	0.00%	0.00%
2025-02-22	100%	100%	100%	0.00%	0.00%	0.00%
2025-02-23	100%	100%	100%	0.00%	0.00%	0.00%
2025-02-24	100%	100%	100%	0.00%	0.00%	0.00%

2025-02-25	100%	100%	100%	0.00%	0.00%	0.00%
2025-02-26	100%	100%	100%	0.00%	0.00%	0.00%
2025-02-27	100%	100%	100%	0.00%	0.00%	0.00%
2025-02-28	100%	100%	100%	0.00%	0.00%	0.00%
2025-03-01	100%	100%	100%	0.00%	0.00%	0.00%
2025-03-02	100%	100%	100%	0.00%	0.00%	0.00%
2025-03-03	100%	100%	100%	0.00%	0.00%	0.00%
2025-03-04	100%	100%	100%	0.00%	0.00%	0.00%
2025-03-05	100%	100%	100%	0.00%	0.00%	0.00%
2025-03-06	100%	100%	100%	0.00%	0.00%	0.00%
2025-03-07	100%	100%	100%	0.00%	0.00%	0.00%
2025-03-08	100%	100%	100%	0.00%	0.00%	0.00%
2025-03-09	100%	100%	100%	0.00%	0.00%	0.00%
2025-03-10	100%	100%	100%	0.00%	0.00%	0.00%
2025-03-11	100%	100%	100%	0.00%	0.00%	0.00%
2025-03-12	100%	100%	100%	0.00%	0.00%	0.00%
2025-03-13	100%	100%	100%	0.00%	0.00%	0.00%
2025-03-14	100%	100%	100%	0.00%	0.00%	0.00%
2025-03-15	100%	100%	100%	0.00%	0.00%	0.00%
2025-03-16	100%	100%	100%	0.00%	0.00%	0.00%
2025-03-17	100%	100%	100%	0.00%	0.00%	0.00%
2025-03-18	100%	100%	100%	0.00%	0.00%	0.00%
2025-03-19	100%	100%	100%	0.00%	0.00%	0.00%
2025-03-20	100%	100%	100%	0.00%	0.00%	0.00%
2025-03-21	100%	100%	100%	0.00%	0.00%	0.00%
2025-03-22	100%	100%	100%	0.00%	0.00%	0.00%
2025-03-23	100%	100%	100%	0.00%	0.00%	0.00%
2025-03-24	100%	100%	100%	0.00%	0.00%	0.00%
2025-03-25	100%	100%	100%	0.00%	0.00%	0.00%
2025-03-26	99.4%	99.4%	99.4%	0.6%	0.6%	0.6%
2025-03-27	97.222%	97.222%	97.222%	2.78%	2.78%	2.78%

2025-03-28	98.889%	98.889%	98.889%	1.11%	1.11%	1.11%
2025-03-29	100%	100%	100%	0.00%	0.00%	0.00%
2025-03-30	100%	100%	100%	0.00%	0.00%	0.00%
2025-03-31	100%	100%	100%	0.00%	0.00%	0.00%

Performance

GetAccountsFromCoreCustomerListJavaService7371

This section provides information on the relevant apis.

The table below demonstrates daily average time (in seconds) required to serve each account information service (AIS) API request.

logDay	Channel	Average_response_time
31/3/2025	Apis	0,884005
	desktop	15
	mobile	9
30/3/2025	Apis	0,983009
	desktop	4
	mobile	3
29/3/2025	Apis	0,732073
	desktop	6
	mobile	4
28/3/2025	Apis	1,18243
	desktop	14
	mobile	7
27/3/2025	Apis	0,984769
	desktop	23
	mobile	12
26/3/2025	Apis	1,048506
	desktop	9
	mobile	5
25/3/2025	Apis	0,999058
	desktop	14

	mobile	6
24/3/2025	Apis	1,087481
	desktop	12
	mobile	7
23/3/2025	Apis	1,02163
	desktop	3
	mobile	3
22/3/2025	Apis	0,97976
	desktop	10
	mobile	5
21/3/2025	Apis	0,984427
	desktop	16
	mobile	9
20/3/2025	Apis	0,7964
	desktop	20
	mobile	12
19/3/2025	Apis	1,040843
	desktop	15
	mobile	8
18/3/2025	Apis	0,912372
	desktop	16
	mobile	9
17/3/2025	Apis	1,168064
	desktop	15
	mobile	8
16/3/2025	Apis	0,908158
	desktop	9
	mobile	4
15/3/2025	Apis	0,807838
	desktop	7
	mobile	5

14/3/2025	Apis	0,958827
	desktop	16
	mobile	8
13/3/2025	Apis	0,873405
	desktop	17
	mobile	8
12/3/2025	Apis	0,925846
	desktop	16
	mobile	9
11/3/2025	Apis	1,012591
	desktop	14
	mobile	7
10/3/2025	Apis	0,934596
	desktop	16
	mobile	8
9/3/2025	Apis	0,641373
	desktop	6
	mobile	5
8/3/2025	Apis	0,664136
	desktop	6
	mobile	5
7/3/2025	Apis	0,793359
	desktop	14
	mobile	7
6/3/2025	Apis	0,866801
	desktop	24
	mobile	18
5/3/2025	Apis	0,801868
	desktop	15
	mobile	8
4/3/2025	Apis	0,493027

	desktop	71
	mobile	14
3/3/2025	Apis	0,460397
	desktop	8
	mobile	5
2/3/2025	Apis	0,556053
	desktop	5
	mobile	4
1/3/2025	Apis	0,556767
	desktop	9
	mobile	4
28/2/2025	Apis	0,593253
	desktop	17
	mobile	8
27/2/2025	Apis	0,715873
	desktop	17
	mobile	8
26/2/2025	Apis	0,54395
	desktop	16
	mobile	9
25/2/2025	Apis	0,521928
	desktop	16
	mobile	9
24/2/2025	Apis	0,33818
	desktop	15
	mobile	7
23/2/2025	Apis	0,281622
	desktop	9
	mobile	4
22/2/2025	Apis	0,408003
	desktop	9

	mobile	5
21/2/2025	Apis	0,359593
	desktop	78
	mobile	53
20/2/2025	Apis	0,629925
	desktop	13
	mobile	7
19/2/2025	Apis	0,806478
	desktop	15
	mobile	8
18/2/2025	Apis	0,714396
	desktop	33
	mobile	23
17/2/2025	Apis	0,588913
	desktop	14
	mobile	7
16/2/2025	Apis	0,517019
	desktop	7
	mobile	4
15/2/2025	Apis	0,571556
	desktop	7
	mobile	4
14/2/2025	Apis	0,635188
	desktop	16
	mobile	8
13/2/2025	Apis	0,614666
	desktop	17
	mobile	9
12/2/2025	Apis	0,687899
	desktop	15
	mobile	8

11/2/2025	Apis	0,705399
	desktop	16
	mobile	9
10/2/2025	Apis	0,698354
	desktop	18
	mobile	9
9/2/2025	Apis	0,643948
	desktop	11
	mobile	6
8/2/2025	Apis	0,682602
	desktop	8
	mobile	5
7/2/2025	Apis	1,055742
	desktop	16
	mobile	8
6/2/2025	Apis	0,719543
	desktop	17
	mobile	9
5/2/2025	Apis	0,697266
	desktop	17
	mobile	8
4/2/2025	Apis	0,820381
	desktop	15
	mobile	8
3/2/2025	Apis	0,594915
	desktop	16
	mobile	9
2/2/2025	Apis	0,369702
	desktop	7
	mobile	4
1/2/2025	Apis	0,485307

	desktop	6
	mobile	4
31/1/2025	Apis	0,700542
	desktop	16
	mobile	9
30/1/2025	Apis	0,597784
	desktop	16
	mobile	8
29/1/2025	Apis	0,750268
	desktop	15
	mobile	9
28/1/2025	Apis	1,083962
	desktop	48
	mobile	24
27/1/2025	Apis	0,969428
	desktop	17
	mobile	11
26/1/2025	Apis	0,418488
	desktop	6
	mobile	4
25/1/2025	Apis	0,502034
	desktop	12
	mobile	5
24/1/2025	Apis	0,740677
	desktop	15
	mobile	8
23/1/2025	Apis	0,520201
	desktop	14
	mobile	8
22/1/2025	Apis	1,046474
	desktop	14

	mobile	7
21/1/2025	Apis	0,890626
	desktop	17
	mobile	9
20/1/2025	Apis	0,365107
	desktop	14
	mobile	7
19/1/2025	Apis	0,341501
	desktop	7
	mobile	4
18/1/2025	Apis	0,456096
	desktop	6
	mobile	4
17/1/2025	Apis	0,452634
	desktop	16
	mobile	8
16/1/2025	Apis	0,541446
	desktop	22
	mobile	11
15/1/2025	Apis	1,507229
	desktop	15
	mobile	7
14/1/2025	Apis	2,49151
	desktop	15
	mobile	8
13/1/2025	Apis	0,93384
	desktop	15
	mobile	11
12/1/2025	Apis	0,473885
	desktop	7
	mobile	5

11/1/2025	Apis	1,080326
	desktop	8
	mobile	4
10/1/2025	Apis	1,603562
	desktop	21
	mobile	10
9/1/2025	Apis	1,981464
	desktop	15
	mobile	8
8/1/2025	Apis	1,989002
	desktop	17
	mobile	9
7/1/2025	Apis	1,106893
	desktop	25
	mobile	10
6/1/2025	Apis	0,783741
	desktop	8
	mobile	4
5/1/2025	Apis	0,484388
	desktop	6
	mobile	3
4/1/2025	Apis	0,632553
	desktop	6
	mobile	4
3/1/2025	Apis	2,27377
	desktop	12
	mobile	7
2/1/2025	Apis	1,533828
	desktop	20
	mobile	9
1/1/2025	Apis	1,781471

	desktop	4
	mobile	4

getAccountDetails

This section provides information on the relevant apis.

The table below demonstrates daily average time (in seconds) required to serve each account information service (AIS) API request.

logDay	Channel	Average_response_time
31/3/2025	Apis	1,403667
	desktop	17
	mobile	17
30/3/2025	Apis	1,273194
	desktop	13
	mobile	16
29/3/2025	Apis	1,15073
	desktop	13
	mobile	15
28/3/2025	Apis	10,847625
	desktop	16
	mobile	16
27/3/2025	Apis	2,050929
	desktop	17
	mobile	18
26/3/2025	Apis	1,422891

	desktop	21
	mobile	20
25/3/2025	Apis	1,658998
	desktop	14
	mobile	16
24/3/2025	Apis	2,487879
	desktop	17
	mobile	17
23/3/2025	Apis	2,096269
	desktop	16
	mobile	17
22/3/2025	Apis	1,252589
	desktop	16
	mobile	17
21/3/2025	Apis	1,355807
	desktop	18
	mobile	19
20/3/2025	Apis	1,769494
	desktop	17
	mobile	18
19/3/2025	Apis	1,48808
	desktop	19
	mobile	20
18/3/2025	Apis	1,297623
	desktop	16
	mobile	17
17/3/2025	Apis	1,568776
	desktop	16
	mobile	17
16/3/2025	Apis	1,71001
	desktop	15

	mobile	15
15/3/2025	Apis	1,615308
	desktop	14
	mobile	15
14/3/2025	Apis	1,780427
	desktop	16
	mobile	17
13/3/2025	Apis	1,917539
	desktop	16
	mobile	17
12/3/2025	Apis	1,418645
	desktop	17
	mobile	17
11/3/2025	Apis	1,472872
	desktop	16
	mobile	16
10/3/2025	Apis	1,959122
	desktop	22
	mobile	21
9/3/2025	Apis	1,195977
	desktop	16
	mobile	15
8/3/2025	Apis	1,569796
	desktop	13
	mobile	15
7/3/2025	Apis	1,229473
	desktop	16
	mobile	16
6/3/2025	Apis	1,280112
	desktop	16
	mobile	16

5/3/2025	Apis	1,216437
	desktop	16
	mobile	17
4/3/2025	Apis	1,292345
	desktop	17
	mobile	17
3/3/2025	Apis	1,122006
	desktop	12
	mobile	14
2/3/2025	Apis	1,121087
	desktop	17
	mobile	17
1/3/2025	Apis	0,819358
	desktop	15
	mobile	18
28/2/2025	Apis	1,212262
	desktop	16
	mobile	16
27/2/2025	Apis	10,51853
	desktop	15
	mobile	16
26/2/2025	Apis	1,219332
	desktop	16
	mobile	16
25/2/2025	Apis	1,314893
	desktop	15
	mobile	16
24/2/2025	Apis	1,095688
	desktop	15
	mobile	16
23/2/2025	Apis	0,92792

	desktop	12
	mobile	14
22/2/2025	Apis	0,997693
	desktop	15
	mobile	15
21/2/2025	Apis	1,140431
	desktop	15
	mobile	16
20/2/2025	Apis	1,140864
	desktop	14
	mobile	15
19/2/2025	Apis	1,324366
	desktop	14
	mobile	15
18/2/2025	Apis	1,601284
	desktop	16
	mobile	16
17/2/2025	Apis	1,571174
	desktop	14
	mobile	15
16/2/2025	Apis	1,025022
	desktop	13
	mobile	14
15/2/2025	Apis	1,176324
	desktop	13
	mobile	14
14/2/2025	Apis	1,392321
	desktop	15
	mobile	15
13/2/2025	Apis	1,53672
	desktop	15

	mobile	16
12/2/2025	Apis	1,372668
	desktop	15
	mobile	16
11/2/2025	Apis	1,532148
	desktop	15
	mobile	16
10/2/2025	Apis	1,610758
	desktop	16
	mobile	16
9/2/2025	Apis	1,232115
	desktop	12
	mobile	16
8/2/2025	Apis	1,188325
	desktop	15
	mobile	15
7/2/2025	Apis	1,501056
	desktop	15
	mobile	16
6/2/2025	Apis	1,610418
	desktop	16
	mobile	16
5/2/2025	Apis	1,586001
	desktop	17
	mobile	19
4/2/2025	Apis	1,872923
	desktop	19
	mobile	22
3/2/2025	Apis	2,055217
	desktop	19
	mobile	20

2/2/2025	Apis	1,067516
	desktop	16
	mobile	17
1/2/2025	Apis	1,050112
	desktop	15
	mobile	18
31/1/2025	Apis	1,846164
	desktop	17
	mobile	17
30/1/2025	Apis	1,716109
	desktop	16
	mobile	16
29/1/2025	Apis	7,156353
	desktop	26
	mobile	25
28/1/2025	Apis	8,007871
	desktop	18
	mobile	18
27/1/2025	Apis	1,950006
	desktop	17
	mobile	18
26/1/2025	Apis	0,990248
	desktop	13
	mobile	15
25/1/2025	Apis	1,171802
	desktop	14
	mobile	14
24/1/2025	Apis	8,25212
	desktop	16
	mobile	16
23/1/2025	Apis	8,006614

	desktop	15
	mobile	17
22/1/2025	Apis	8,940896
	desktop	16
	mobile	16
21/1/2025	Apis	9,598394
	desktop	16
	mobile	16
20/1/2025	Apis	8,976666
	desktop	17
	mobile	16
19/1/2025	Apis	4,594989
	desktop	13
	mobile	14
18/1/2025	Apis	4,206846
	desktop	13
	mobile	14
17/1/2025	Apis	9,787188
	desktop	15
	mobile	16
16/1/2025	Apis	9,196449
	desktop	17
	mobile	19
15/1/2025	Apis	12,402413
	desktop	16
	mobile	16
14/1/2025	Apis	30,130522
	desktop	16
	mobile	17
13/1/2025	Apis	10,352072
	desktop	17

	mobile	26
12/1/2025	Apis	5,278211
	desktop	15
	mobile	16
11/1/2025	Apis	4,855616
	desktop	14
	mobile	14
10/1/2025	Apis	10,717445
	desktop	20
	mobile	19
9/1/2025	Apis	9,341864
	desktop	16
	mobile	17
8/1/2025	Apis	10,796125
	desktop	34
	mobile	17
7/1/2025	Apis	8,955703
	desktop	16
	mobile	17
6/1/2025	Apis	7,916759
	desktop	12
	mobile	14
5/1/2025	Apis	4,455774
	desktop	13
	mobile	15
4/1/2025	Apis	4,308153
	desktop	12
	mobile	16
3/1/2025	Apis	8,366751
	desktop	16
	mobile	19

2/1/2025	Apis	8,184945
	desktop	15
	mobile	17
1/1/2025	Apis	7,230317
	desktop	13
	mobile	15

getAccountsPostLoginOLBEnh2546

This section provides information on the relevant apis.

The table below demonstrates daily average time (in seconds) required to serve each account information service (AIS) API request.

logDay	Channel	Average_response_time
31/3/2025	Apis	1,4489
	desktop	18
	mobile	12
30/3/2025	Apis	0,798207
	desktop	11
	mobile	8
29/3/2025	Apis	1,292972
	desktop	10
	mobile	8
28/3/2025	Apis	0,7914
	desktop	13
	mobile	9
27/3/2025	Apis	1,350318
	desktop	18
	mobile	12
26/3/2025	Apis	0,919613
	desktop	23
	mobile	15
25/3/2025	Apis	0,939844
	desktop	13
	mobile	8
24/3/2025	Apis	1,680619

	desktop	17
	mobile	11
23/3/2025	Apis	1,151009
	desktop	11
	mobile	8
22/3/2025	Apis	0,916126
	desktop	13
	mobile	9
21/3/2025	Apis	0,887767
	desktop	18
	mobile	12
20/3/2025	Apis	1,137503
	desktop	19
	mobile	14
19/3/2025	Apis	0,960597
	desktop	17
	mobile	12
18/3/2025	Apis	0,981812
	desktop	17
	mobile	12
17/3/2025	Apis	3,444587
	desktop	16
	mobile	11
16/3/2025	Apis	1,170141
	desktop	13
	mobile	8
15/3/2025	Apis	1,023711
	desktop	10
	mobile	8
14/3/2025	Apis	1,165589
	desktop	17

	mobile	11
13/3/2025	Apis	3,582238
	desktop	17
	mobile	12
12/3/2025	Apis	0,913438
	desktop	17
	mobile	13
11/3/2025	Apis	1,005087
	desktop	17
	mobile	11
10/3/2025	Apis	6,809323
	desktop	21
	mobile	14
9/3/2025	Apis	2,201604
	desktop	10
	mobile	8
8/3/2025	Apis	1,106165
	desktop	11
	mobile	8
7/3/2025	Apis	0,966264
	desktop	16
	mobile	11
6/3/2025	Apis	1,055109
	desktop	21
	mobile	14
5/3/2025	Apis	1,002331
	desktop	17
	mobile	11
4/3/2025	Apis	1,131666
	desktop	19
	mobile	13

3/3/2025	Apis	0,974389
	desktop	10
	mobile	7
2/3/2025	Apis	0,981989
	desktop	11
	mobile	9
1/3/2025	Apis	0,98068
	desktop	12
	mobile	8
28/2/2025	Apis	0,89732
	desktop	17
	mobile	11
27/2/2025	Apis	0,968258
	desktop	17
	mobile	11
26/2/2025	Apis	1,271489
	desktop	17
	mobile	11
25/2/2025	Apis	1,088812
	desktop	16
	mobile	11
24/2/2025	Apis	0,898656
	desktop	16
	mobile	11
23/2/2025	Apis	0,716072
	desktop	11
	mobile	8
22/2/2025	Apis	0,863267
	desktop	12
	mobile	8
21/2/2025	Apis	0,829974

	desktop	28
	mobile	22
20/2/2025	Apis	0,910634
	desktop	16
	mobile	10
19/2/2025	Apis	0,750943
	desktop	16
	mobile	11
18/2/2025	Apis	0,958569
	desktop	21
	mobile	23
17/2/2025	Apis	0,783186
	desktop	15
	mobile	10
16/2/2025	Apis	0,779212
	desktop	10
	mobile	7
15/2/2025	Apis	0,759119
	desktop	11
	mobile	8
14/2/2025	Apis	0,788419
	desktop	16
	mobile	10
13/2/2025	Apis	0,930586
	desktop	17
	mobile	11
12/2/2025	Apis	0,958957
	desktop	16
	mobile	10
11/2/2025	Apis	0,829352
	desktop	16

	mobile	11
10/2/2025	Apis	0,932925
	desktop	16
	mobile	11
9/2/2025	Apis	1,012107
	desktop	10
	mobile	8
8/2/2025	Apis	0,882319
	desktop	11
	mobile	8
7/2/2025	Apis	0,862074
	desktop	16
	mobile	10
6/2/2025	Apis	0,842385
	desktop	17
	mobile	11
5/2/2025	Apis	0,933243
	desktop	18
	mobile	13
4/2/2025	Apis	1,14364
	desktop	26
	mobile	18
3/2/2025	Apis	0,797169
	desktop	20
	mobile	15
2/2/2025	Apis	0,767881
	desktop	13
	mobile	9
1/2/2025	Apis	0,901422
	desktop	11
	mobile	8

31/1/2025	Apis	0,818226
	desktop	17
	mobile	11
30/1/2025	Apis	0,927042
	desktop	18
	mobile	11
29/1/2025	Apis	3,006875
	desktop	27
	mobile	16
28/1/2025	Apis	6,093884
	desktop	22
	mobile	16
27/1/2025	Apis	0,816375
	desktop	18
	mobile	13
26/1/2025	Apis	0,656594
	desktop	11
	mobile	8
25/1/2025	Apis	0,70357
	desktop	12
	mobile	8
24/1/2025	Apis	10,996177
	desktop	16
	mobile	10
23/1/2025	Apis	11,581956
	desktop	16
	mobile	11
22/1/2025	Apis	11,776675
	desktop	17
	mobile	11
21/1/2025	Apis	11,870929

	desktop	17
	mobile	11
20/1/2025	Apis	11,184796
	desktop	16
	mobile	11
19/1/2025	Apis	10,854047
	desktop	11
	mobile	8
18/1/2025	Apis	12,356
	desktop	11
	mobile	8
17/1/2025	Apis	10,560961
	desktop	16
	mobile	11
16/1/2025	Apis	11,572367
	desktop	17
	mobile	11
15/1/2025	Apis	11,428586
	desktop	17
	mobile	11
14/1/2025	Apis	12,350333
	desktop	17
	mobile	11
13/1/2025	Apis	11,099809
	desktop	18
	mobile	24
12/1/2025	Apis	12,428847
	desktop	10
	mobile	8
11/1/2025	Apis	12,303317
	desktop	13

	mobile	9
10/1/2025	Apis	11,982504
	desktop	20
	mobile	14
9/1/2025	Apis	7,042956
	desktop	17
	mobile	12
8/1/2025	Apis	10,620414
	desktop	16
	mobile	11
7/1/2025	Apis	9,787927
	desktop	17
	mobile	12
6/1/2025	Apis	9,845251
	desktop	10
	mobile	8
5/1/2025	Apis	11,766505
	desktop	11
	mobile	8
4/1/2025	Apis	12,77004
	desktop	10
	mobile	8
3/1/2025	Apis	11,276333
	desktop	16
	mobile	11
2/1/2025	Apis	11,2639
	desktop	15
	mobile	10
1/1/2025	Apis	10,596448
	desktop	9
	mobile	8

oneTimeTransferFunds2710

This section provides information on the relevant apis.

The table below demonstrates daily average time (in seconds) required to serve each payment information service (PISP) API request.

logDay	Channel	Average_response_time
31/3/2025	desktop	94
	mobile	73
30/3/2025	desktop	78
	mobile	48
29/3/2025	desktop	71
	mobile	44
28/3/2025	desktop	93
	mobile	75
27/3/2025	desktop	97
	mobile	74
26/3/2025	desktop	94
	mobile	72
25/3/2025	desktop	73
	mobile	51
24/3/2025	desktop	90
	mobile	69
23/3/2025	desktop	79
	mobile	57
22/3/2025	desktop	58
	mobile	49

21/3/2025	desktop	90
	mobile	65
20/3/2025	desktop	90
	mobile	67
19/3/2025	desktop	87
	mobile	76
18/3/2025	desktop	85
	mobile	66
17/3/2025	desktop	87
	mobile	66
16/3/2025	desktop	72
	mobile	45
15/3/2025	desktop	69
	mobile	46
14/3/2025	desktop	88
	mobile	65
13/3/2025	desktop	87
	mobile	62
12/3/2025	desktop	89
	mobile	75
11/3/2025	desktop	83
	mobile	59
10/3/2025	desktop	90
	mobile	69
9/3/2025	desktop	64
	mobile	53
8/3/2025	desktop	72
	mobile	49
7/3/2025	desktop	81
	mobile	64
6/3/2025	desktop	86

	mobile	66
5/3/2025	desktop	89
	mobile	63
4/3/2025	desktop	127
	mobile	143
3/3/2025	desktop	63
	mobile	49
2/3/2025	desktop	72
	mobile	56
1/3/2025	desktop	62
	mobile	54
28/2/2025	desktop	96
	mobile	69
27/2/2025	desktop	89
	mobile	64
26/2/2025	desktop	89
	mobile	65
25/2/2025	desktop	90
	mobile	62
24/2/2025	desktop	82
	mobile	62
23/2/2025	desktop	63
	mobile	48
22/2/2025	desktop	60
	mobile	46
21/2/2025	desktop	103
	mobile	88
20/2/2025	desktop	80
	mobile	60
19/2/2025	desktop	80
	mobile	59

18/2/2025	desktop	91
	mobile	62
17/2/2025	desktop	81
	mobile	63
16/2/2025	desktop	61
	mobile	41
15/2/2025	desktop	63
	mobile	50
14/2/2025	desktop	84
	mobile	62
13/2/2025	desktop	85
	mobile	60
12/2/2025	desktop	82
	mobile	64
11/2/2025	desktop	86
	mobile	64
10/2/2025	desktop	84
	mobile	63
9/2/2025	desktop	64
	mobile	53
8/2/2025	desktop	68
	mobile	46
7/2/2025	desktop	82
	mobile	62
6/2/2025	desktop	84
	mobile	62
5/2/2025	desktop	90
	mobile	66
4/2/2025	desktop	93
	mobile	65
3/2/2025	desktop	99

	mobile	70
2/2/2025	desktop	68
	mobile	53
1/2/2025	desktop	69
	mobile	46
31/1/2025	desktop	91
	mobile	66
30/1/2025	desktop	90
	mobile	61
29/1/2025	desktop	115
	mobile	88
28/1/2025	desktop	95
	mobile	74
27/1/2025	desktop	90
	mobile	63
26/1/2025	desktop	65
	mobile	49
25/1/2025	desktop	62
	mobile	46
24/1/2025	desktop	85
	mobile	65
23/1/2025	desktop	81
	mobile	61
22/1/2025	desktop	81
	mobile	62
21/1/2025	desktop	83
	mobile	60
20/1/2025	desktop	80
	mobile	59
19/1/2025	desktop	61
	mobile	45

18/1/2025	desktop	61
	mobile	47
17/1/2025	desktop	82
	mobile	65
16/1/2025	desktop	87
	mobile	71
15/1/2025	desktop	82
	mobile	59
14/1/2025	desktop	81
	mobile	61
13/1/2025	desktop	93
	mobile	61
12/1/2025	desktop	64
	mobile	49
11/1/2025	desktop	57
	mobile	43
10/1/2025	desktop	91
	mobile	63
9/1/2025	desktop	85
	mobile	62
8/1/2025	desktop	90
	mobile	67
7/1/2025	desktop	85
	mobile	59
6/1/2025	desktop	62
	mobile	44
5/1/2025	desktop	63
	mobile	46
4/1/2025	desktop	62
	mobile	44
3/1/2025	desktop	84

	mobile	60
2/1/2025	desktop	79
	mobile	57
1/1/2025	desktop	53
	mobile	41

Error Response Rate

Error response rate

The data in this section demonstrate how often an error response is returned to an authorized Third Party Provider compared to other bank channels.

The Ration Percentage daily average is marked as “Null” if no APIs have been used on that day

logDay	channel	total_hits	total_exception
1/1/2025	mobile	6866	11
1/1/2025	desktop	891	0
2/1/2025	mobile	16041	21
2/1/2025	desktop	12860	10
3/1/2025	mobile	18020	25
3/1/2025	desktop	14922	17
4/1/2025	mobile	6034	6
4/1/2025	desktop	1102	1
5/1/2025	mobile	5012	3
5/1/2025	desktop	804	0
6/1/2025	mobile	6359	4
6/1/2025	desktop	2331	2
7/1/2025	mobile	20131	20
7/1/2025	desktop	21339	26
8/1/2025	mobile	19490	32
8/1/2025	desktop	18886	42
9/1/2025	mobile	18941	19
9/1/2025	desktop	18684	14
10/1/2025	mobile	18001	89
10/1/2025	desktop	16665	40
11/1/2025	mobile	5851	6
11/1/2025	desktop	780	0

12/1/2025	mobile	4802	9
12/1/2025	desktop	791	1
13/1/2025	mobile	18054	22
13/1/2025	desktop	17906	18
14/1/2025	mobile	17318	131
14/1/2025	desktop	16906	35
15/1/2025	mobile	16973	14
15/1/2025	desktop	15846	16
16/1/2025	mobile	18599	758
16/1/2025	desktop	15272	444
17/1/2025	mobile	15624	17
17/1/2025	desktop	14281	12
18/1/2025	mobile	5443	5
18/1/2025	desktop	861	0
19/1/2025	mobile	4866	1
19/1/2025	desktop	791	0
20/1/2025	mobile	19455	23
20/1/2025	desktop	17137	18
21/1/2025	mobile	17600	10
21/1/2025	desktop	16474	13
22/1/2025	mobile	16662	18
22/1/2025	desktop	16386	14
23/1/2025	mobile	16098	11
23/1/2025	desktop	16359	18
24/1/2025	mobile	16877	16
24/1/2025	desktop	15228	16
25/1/2025	mobile	5511	1
25/1/2025	desktop	777	0
26/1/2025	mobile	4976	5
26/1/2025	desktop	947	0
27/1/2025	mobile	20386	20

27/1/2025	desktop	19944	15
28/1/2025	mobile	22957	16
28/1/2025	desktop	18541	30
29/1/2025	mobile	20319	34
29/1/2025	desktop	20649	48
30/1/2025	mobile	26744	19
30/1/2025	desktop	21501	28
31/1/2025	mobile	26801	21
31/1/2025	desktop	20357	26
1/2/2025	mobile	8568	11
1/2/2025	desktop	1204	0
2/2/2025	mobile	6145	10
2/2/2025	desktop	1288	0
3/2/2025	mobile	23966	33
3/2/2025	desktop	24167	25
4/2/2025	mobile	22494	680
4/2/2025	desktop	19948	450
5/2/2025	mobile	26645	17
5/2/2025	desktop	18504	19
6/2/2025	mobile	19509	22
6/2/2025	desktop	17293	25
7/2/2025	mobile	17247	24
7/2/2025	desktop	15829	12
8/2/2025	mobile	5338	5
8/2/2025	desktop	909	0
9/2/2025	mobile	5518	8
9/2/2025	desktop	1003	0
10/2/2025	mobile	19127	15
10/2/2025	desktop	18314	18
11/2/2025	mobile	17867	21
11/2/2025	desktop	16758	12

12/2/2025	mobile	17610	11
12/2/2025	desktop	15592	12
13/2/2025	mobile	16142	14
13/2/2025	desktop	16415	14
14/2/2025	mobile	16786	19
14/2/2025	desktop	14256	16
15/2/2025	mobile	5700	2
15/2/2025	desktop	700	0
16/2/2025	mobile	5323	6
16/2/2025	desktop	719	0
17/2/2025	mobile	17255	13
17/2/2025	desktop	16206	9
18/2/2025	mobile	17370	12
18/2/2025	desktop	16245	23
19/2/2025	mobile	16807	19
19/2/2025	desktop	14515	10
20/2/2025	mobile	15117	9
20/2/2025	desktop	13226	17
21/2/2025	mobile	15330	10
21/2/2025	desktop	13735	13
22/2/2025	mobile	5849	4
22/2/2025	desktop	697	3
23/2/2025	mobile	5108	6
23/2/2025	desktop	765	2
24/2/2025	mobile	17697	25
24/2/2025	desktop	16876	12
25/2/2025	mobile	21083	27
25/2/2025	desktop	17569	24
26/2/2025	mobile	19414	14
26/2/2025	desktop	19885	34
27/2/2025	mobile	24701	19

27/2/2025	desktop	21347	25
28/2/2025	mobile	24632	24
28/2/2025	desktop	20515	21
1/3/2025	mobile	9855	7
1/3/2025	desktop	1284	0
2/3/2025	mobile	5242	13
2/3/2025	desktop	914	0
3/3/2025	mobile	8077	5
3/3/2025	desktop	3350	4
4/3/2025	mobile	25200	31
4/3/2025	desktop	25067	24
5/3/2025	mobile	21631	17
5/3/2025	desktop	20657	21
6/3/2025	mobile	20157	19
6/3/2025	desktop	18029	23
7/3/2025	mobile	17478	14
7/3/2025	desktop	16527	17
8/3/2025	mobile	5644	7
8/3/2025	desktop	701	1
9/3/2025	mobile	5322	2
9/3/2025	desktop	909	0
10/3/2025	mobile	19664	23
10/3/2025	desktop	18494	13
11/3/2025	mobile	18173	12
11/3/2025	desktop	16496	8
12/3/2025	mobile	17649	13
12/3/2025	desktop	16183	11
13/3/2025	mobile	17606	16
13/3/2025	desktop	16047	11
14/3/2025	mobile	16995	25
14/3/2025	desktop	15078	22

15/3/2025	mobile	5249	6
15/3/2025	desktop	635	0
16/3/2025	mobile	5506	5
16/3/2025	desktop	778	2
17/3/2025	mobile	18802	23
17/3/2025	desktop	17691	22
18/3/2025	mobile	19426	11
18/3/2025	desktop	17259	18
19/3/2025	mobile	17571	9
19/3/2025	desktop	16206	11
20/3/2025	mobile	19089	13
20/3/2025	desktop	16522	11
21/3/2025	mobile	18055	10
21/3/2025	desktop	15361	9
22/3/2025	mobile	5421	7
22/3/2025	desktop	893	0
23/3/2025	mobile	5127	3
23/3/2025	desktop	774	0
24/3/2025	mobile	20167	26
24/3/2025	desktop	17838	19
25/3/2025	mobile	6881	6
25/3/2025	desktop	2815	0
26/3/2025	mobile	22929	459
26/3/2025	desktop	21585	371
27/3/2025	mobile	22170	15
27/3/2025	desktop	21131	20
28/3/2025	mobile	27161	1634
28/3/2025	desktop	21729	843
29/3/2025	mobile	6790	4
29/3/2025	desktop	1248	0
30/3/2025	mobile	6233	3

30/3/2025	desktop	1022	0
31/3/2025	mobile	25472	22
31/3/2025	desktop	23493	27

Api's Error Response

logday	totalhit	totalexception
2025-03-31	2385	14
2025-03-30	2445	20
2025-03-29	2319	15
2025-03-28	2252	14
2025-03-27	2441	14
2025-03-26	2383	17
2025-03-25	2571	15
2025-03-24	2482	16
2025-03-23	1977	12
2025-03-22	2248	14
2025-03-21	2326	15
2025-03-20	2355	14

2025-03-19	2300	15
2025-03-18	2355	15
2025-03-17	2405	17
2025-03-16	2216	16
2025-03-15	2242	16
2025-03-14	2339	16
2025-03-13	2421	15
2025-03-12	2332	17
2025-03-11	2344	15
2025-03-10	2238	21
2025-03-09	1693	17
2025-03-08	1682	17
2025-03-07	1790	16
2025-03-06	2573	13
2025-03-05	1844	16
2025-03-04	1787	13
2025-03-03	1781	13

2025-03-02	1636	18
2025-03-01	1757	13
2025-02-28	1832	14
2025-02-27	1817	13
2025-02-26	1853	14
2025-02-25	1760	14
2025-02-24	1766	15
2025-02-23	1545	14
2025-02-22	1660	15
2025-02-21	1712	17
2025-02-20	2144	90
2025-02-19	1642	18
2025-02-18	2223	19
2025-02-17	2174	22
2025-02-16	1646	12
2025-02-15	2050	21
2025-02-14	2185	23

2025-02-13	2232	20
2025-02-12	2215	22
2025-02-11	2172	23
2025-02-10	2221	23
2025-02-09	1896	24
2025-02-08	1932	23
2025-02-07	2870	20
2025-02-06	2092	20
2025-02-05	2157	20
2025-02-04	1354	19
2025-02-03	1208	19
2025-02-02	1380	19
2025-02-01	1458	22
2025-01-31	1602	20
2025-01-30	1644	22
2025-01-29	1603	21
2025-01-28	1609	22

2025-01-27	1736	25
2025-01-26	1361	17
2025-01-25	1357	17
2025-01-24	1490	20
2025-01-23	1472	13
2025-01-22	1474	14
2025-01-21	1477	16
2025-01-20	1479	19
2025-01-19	1354	17
2025-01-18	1342	18
2025-01-17	1497	28
2025-01-16	1465	25
2025-01-15	1441	31
2025-01-14	1442	44
2025-01-13	1486	25
2025-01-12	1382	24
2025-01-11	1386	25

2025-01-10	1541	29
2025-01-09	1492	28
2025-01-08	1561	42
2025-01-07	1554	29
2025-01-06	1531	27
2025-01-05	1401	25
2025-01-04	1360	25
2025-01-03	1514	28
2025-01-02	1519	25
2025-01-01	1503	26