

EUROBANK CYPRUS LTD

**Key performance indicators for our digital channels
January-March 2026**

Systems Availability / Total Unavailability

Availability Report Template (Jan–Mar 2026)

Date	Uptime			Downtime		
	Web Banking	Mob banking	Apis	Web Banking	Mob banking	Apis
2026-01-01	100%	100%	100%	0.00%	0.00%	0.00%
2026-01-02	100%	100%	100%	0.00%	0.00%	0.00%
2026-01-03	100%	100%	100%	0.00%	0.00%	0.00%
2026-01-04	100%	100%	100%	0.00%	0.00%	0.00%
2026-01-05	100%	100%	100%	0.00%	0.00%	0.00%
2026-01-06	100%	100%	100%	0.00%	0.00%	0.00%
2026-01-07	100%	100%	100%	0.00%	0.00%	0.00%
2026-01-08	100%	100%	100%	0.00%	0.00%	0.00%
2026-01-09	100%	100%	100%	0.00%	0.00%	0.00%
2026-01-10	100%	100%	100%	0.00%	0.00%	0.00%
2026-01-11	100%	100%	100%	0.00%	0.00%	0.00%
2026-01-12	100%	100%	100%	0.00%	0.00%	0.00%
2026-01-13	100%	100%	100%	0.00%	0.00%	0.00%
2026-01-14	100%	100%	100%	0.00%	0.00%	0.00%
2026-01-15	100%	100%	100%	0.00%	0.00%	0.00%
2026-01-16	100%	100%	100%	0.00%	0.00%	0.00%
2026-01-17	100%	100%	100%	0.00%	0.00%	0.00%
2026-01-18	100%	100%	100%	0.00%	0.00%	0.00%
2026-01-19	100%	100%	100%	0.00%	0.00%	0.00%
2026-01-20	100%	100%	100%	0.00%	0.00%	0.00%
2026-01-21	100%	100%	100%	0.00%	0.00%	0.00%
2026-01-22	100%	100%	100%	0.00%	0.00%	0.00%
2026-01-23	100%	100%	100%	0.00%	0.00%	0.00%
2026-01-24	100%	100%	100%	0.00%	0.00%	0.00%

2026-01-25	100%	100%	100%	0.00%	0.00%	0.00%
2026-01-26	100%	100%	100%	0.00%	0.00%	0.00%
2026-01-27	100%	100%	100%	0.00%	0.00%	0.00%
2026-01-28	100%	100%	100%	0.00%	0.00%	0.00%
2026-01-29	100%	100%	100%	0.00%	0.00%	0.00%
2026-01-30	100%	100%	100%	0.00%	0.00%	0.00%
2026-01-31	100%	100%	100%	0.00%	0.00%	0.00%
2026-02-01	100%	100%	100%	0.00%	0.00%	0.00%
2026-02-02	100%	100%	100%	0.00%	0.00%	0.00%
2026-02-03	100%	100%	100%	0.00%	0.00%	0.00%
2026-02-04	100%	100%	100%	0.00%	0.00%	0.00%
2026-02-05	100%	100%	100%	0.00%	0.00%	0.00%
2026-02-06	100%	100%	100%	0.00%	0.00%	0.00%
2026-02-07	100%	100%	100%	0.00%	0.00%	0.00%
2026-02-08	100%	100%	100%	0.00%	0.00%	0.00%
2026-02-09	100%	100%	100%	0.00%	0.00%	0.00%
2026-02-10	100%	100%	100%	0.00%	0.00%	0.00%
2026-02-11	100%	100%	100%	0.00%	0.00%	0.00%
2026-02-12	100%	100%	100%	0.00%	0.00%	0.00%
2026-02-13	100%	100%	100%	0.00%	0.00%	0.00%
2026-02-14	100%	100%	100%	0.00%	0.00%	0.00%
2026-02-15	100%	100%	100%	0.00%	0.00%	0.00%
2026-02-16	98.125%	98.125%	100%	2.00%	2.00%	0.00%
2026-02-17	100%	100%	100%	0.00%	0.00%	0.00%
2026-02-18	100%	100%	100%	0.00%	0.00%	0.00%
2026-02-19	100%	100%	100%	0.00%	0.00%	0.00%
2026-02-20	100%	100%	100%	0.00%	0.00%	0.00%
2026-02-21	100%	100%	100%	0.00%	0.00%	0.00%
2026-02-22	100%	100%	100%	0.00%	0.00%	0.00%
2026-02-23	100%	100%	100%	0.00%	0.00%	0.00%
2026-02-24	100%	100%	100%	0.00%	0.00%	0.00%
2026-02-25	100%	100%	100%	0.00%	0.00%	0.00%
2026-02-26	100%	100%	100%	0.00%	0.00%	0.00%
2026-02-27	100%	100%	100%	0.00%	0.00%	0.00%

2026-02-28	100%	100%	100%	0.00%	0.00%	0.00%
2026-03-01	100%	100%	100%	0.00%	0.00%	0.00%
2026-03-02	100%	100%	100%	0.00%	0.00%	0.00%
2026-03-03	100%	100%	100%	0.00%	0.00%	0.00%
2026-03-04	100%	100%	100%	0.00%	0.00%	0.00%
2026-03-05	100%	100%	100%	0.00%	0.00%	0.00%
2026-03-06	100%	100%	100%	0.00%	0.00%	0.00%
2026-03-07	100%	100%	100%	0.00%	0.00%	0.00%
2026-03-08	100%	100%	100%	0.00%	0.00%	0.00%
2026-03-09	100%	100%	100%	0.00%	0.00%	0.00%
2026-03-10	100%	100%	100%	0.00%	0.00%	0.00%
2026-03-11	100%	100%	100%	0.00%	0.00%	0.00%
2026-03-12	100%	100%	100%	0.00%	0.00%	0.00%
2026-03-13	100%	100%	100%	0.00%	0.00%	0.00%
2026-03-14	100%	100%	100%	0.00%	0.00%	0.00%
2026-03-15	100%	100%	100%	0.00%	0.00%	0.00%
2026-03-16	100%	100%	100%	0.00%	0.00%	0.00%
2026-03-17	100%	100%	100%	0.00%	0.00%	0.00%
2026-03-18	100%	100%	100%	0.00%	0.00%	0.00%
2026-03-19	100%	100%	100%	0.00%	0.00%	0.00%
2026-03-20	100%	100%	100%	0.00%	0.00%	0.00%
2026-03-21	100%	100%	100%	0.00%	0.00%	0.00%
2026-03-22	100%	100%	100%	0.00%	0.00%	0.00%
2026-03-23	100%	100%	100%	0.00%	0.00%	0.00%
2026-03-24	100%	100%	100%	0.00%	0.00%	0.00%
2026-03-25	100%	100%	100%	0.00%	0.00%	0.00%
2026-03-26	100%	100%	100%	0.00%	0.00%	0.00%
2026-03-27	100%	100%	100%	0.00%	0.00%	0.00%
2026-03-28	100%	100%	100%	0.00%	0.00%	0.00%
2026-03-29	100%	100%	100%	0.00%	0.00%	0.00%
2026-03-30	100%	100%	100%	0.00%	0.00%	0.00%
2026-03-31	100%	100%	100%	0.00%	0.00%	0.00%

Performance

Web Banking Service Performance

The table below demonstrates the daily average response time (in seconds) required to process and serve Web Banking requests.

Mobile Banking Service Performance

The table below demonstrates the daily average response time (in seconds) required to process and serve Mobile Banking requests.

Open Banking API Performance

The table below demonstrates the daily average response time (in seconds) required to process and serve API requests for Account Information Services(AIS) and Payment Initiation Services(PIS)

Date	Channel	Account List	Account Details	Account Balance	Transaction Statement	Transfers
2026-01-01	web	0,75	1,079	0,31	0,503	5,307
2026-01-01	mobile	0,625	1,08	0,282	0,492	3,845
2026-01-01	APIs	1,563	NULL	1,427	2,404	NULL
2026-01-02	web	1,307	1,11	0,446	0,62	8,149
2026-01-02	mobile	0,792	1,206	0,33	0,56	4,627
2026-01-02	APIs	2,187	NULL	1,545	3,051	NULL
2026-01-03	web	1,305	1,075	0,308	0,491	7,309
2026-01-03	mobile	0,632	1,09	0,287	0,462	3,826
2026-01-03	APIs	1,803	NULL	1,51	1,395	NULL
2026-01-04	web	0,926	0,985	0,29	0,514	5,369
2026-01-04	mobile	0,638	1,078	0,274	0,487	2,751
2026-01-04	APIs	8,949	NULL	1,513	2,512	NULL
2026-01-05	web	1,371	1,151	0,47	0,708	10,529
2026-01-05	mobile	0,872	1,238	0,312	0,591	5,463
2026-01-05	APIs	1,908	NULL	1,663	1,71	3,045
2026-01-06	web	0,831	0,935	0,261	0,427	8,051
2026-01-06	mobile	0,612	1,004	0,257	0,468	3,591

2026-01-06	APIs	1,499	NULL	1,47	1,617	NULL
2026-01-07	web	1,772	1,195	0,497	0,773	11,237
2026-01-07	mobile	1,029	1,231	0,344	0,639	6,187
2026-01-07	APIs	2,102	NULL	2,139	5,625	NULL
2026-01-08	web	2,625	1,205	0,491	0,772	12,672
2026-01-08	mobile	1,444	1,184	0,334	0,601	7,489
2026-01-08	APIs	3,091	NULL	1,925	5,205	NULL
2026-01-09	web	1,822	1,198	0,472	0,754	11,304
2026-01-09	mobile	1,022	1,206	0,321	0,634	6,343
2026-01-09	APIs	2,052	NULL	2,157	4,763	NULL
2026-01-10	web	0,848	1,109	0,27	0,529	7,496
2026-01-10	mobile	0,68	1,117	0,272	0,516	3,888
2026-01-10	APIs	1,852	NULL	1,568	1,458	NULL
2026-01-11	web	0,694	0,938	0,276	0,395	5,089
2026-01-11	mobile	0,624	1,019	0,252	0,45	3,199
2026-01-11	APIs	3,989	NULL	1,437	1,674	NULL
2026-01-12	web	1,737	1,058	0,429	0,703	8,699
2026-01-12	mobile	0,898	1,134	0,307	0,547	5,851
2026-01-12	APIs	1,794	3,16	1,734	2,168	NULL
2026-01-13	web	3,522	1,08	0,429	0,668	10,131
2026-01-13	mobile	1,793	1,116	0,294	0,553	5,925
2026-01-13	APIs	1,712	1,386	1,611	1,372	NULL
2026-01-14	web	1,564	1,051	0,42	0,684	8,493
2026-01-14	mobile	0,912	1,124	0,303	0,579	5,363
2026-01-14	APIs	2,112	1,267	2,219	1,644	NULL
2026-01-15	web	1,581	1,046	0,404	0,726	9,233
2026-01-15	mobile	0,899	1,125	0,303	0,578	6,27
2026-01-15	APIs	2,061	1,079	2,321	1,678	NULL
2026-01-16	web	2,065	1,083	0,435	0,685	9,795
2026-01-16	mobile	1,088	1,109	0,294	0,578	5,715
2026-01-16	APIs	2,047	1,939	1,936	1,833	NULL

2026-01-17	web	0,864	1,055	0,279	0,47	5,774
2026-01-17	mobile	0,617	0,986	0,25	0,502	3,513
2026-01-17	APIs	1,678	1,224	1,477	2,494	NULL
2026-01-18	web	1,178	1,089	0,297	0,395	5,979
2026-01-18	mobile	0,583	1,048	0,262	0,489	3,64
2026-01-18	APIs	1,552	1,096	1,462	1,677	NULL
2026-01-19	web	2,095	1,058	0,42	0,677	9,762
2026-01-19	mobile	1,152	1,125	0,306	0,577	6,225
2026-01-19	APIs	1,757	1,251	1,696	1,708	NULL
2026-01-20	web	1,639	1,082	0,408	0,674	9,025
2026-01-20	mobile	0,917	1,15	0,292	0,582	5,853
2026-01-20	APIs	1,893	2,778	1,894	1,656	NULL
2026-01-21	web	2,169	1,058	0,41	0,746	9,405
2026-01-21	mobile	1,038	1,147	0,296	0,642	5,649
2026-01-21	APIs	1,728	1,303	2,619	1,763	NULL
2026-01-22	web	1,624	1,04	0,418	0,729	9,387
2026-01-22	mobile	0,956	1,094	0,298	0,587	5,781
2026-01-22	APIs	1,895	1,286	1,641	1,653	NULL
2026-01-23	web	1,711	1,055	0,416	0,714	9,96
2026-01-23	mobile	0,921	1,084	0,299	0,596	6,017
2026-01-23	APIs	2,081	1,425	1,785	1,434	NULL
2026-01-24	web	0,894	1,021	0,275	0,538	6,471
2026-01-24	mobile	0,639	1,051	0,269	0,478	3,786
2026-01-24	APIs	3,108	1,141	1,5	1,85	NULL
2026-01-25	web	0,701	1,084	0,32	0,474	5,839
2026-01-25	mobile	0,593	0,967	0,254	0,503	3,46
2026-01-25	APIs	1,52	0,977	1,515	1,324	NULL
2026-01-26	web	2,068	1,061	0,406	0,715	9,633
2026-01-26	mobile	1,146	1,099	0,306	0,593	6,495
2026-01-26	APIs	1,896	1,512	1,725	1,552	NULL
2026-01-27	web	2,388	1,1	0,42	0,739	10,528

2026-01-27	mobile	1,495	1,115	0,306	0,568	6,796
2026-01-27	APIs	1,601	1,203	1,585	1,519	NULL
2026-01-28	web	2,73	1,182	0,443	0,88	10,909
2026-01-28	mobile	1,331	1,216	0,326	0,701	6,255
2026-01-28	APIs	1,302	105,235	2,924	2,438	NULL
2026-01-29	web	2,058	1,103	0,418	0,793	10,933
2026-01-29	mobile	1,099	1,13	0,31	0,592	6,53
2026-01-29	APIs	2,652	2,193	1,674	1,591	NULL
2026-01-30	web	1,851	1,139	0,425	0,77	11,39
2026-01-30	mobile	1,008	1,165	0,308	0,58	6,974
2026-01-30	APIs	3,41	1,364	1,668	1,66	NULL
2026-01-31	web	0,71	1,01	0,246	0,533	6,244
2026-01-31	mobile	0,632	0,983	0,249	0,434	3,959
2026-01-31	APIs	2,069	1,204	1,489	1,54	NULL
2026-02-01	web	0,773	0,933	0,3	0,404	5,387
2026-02-01	mobile	0,565	0,979	0,278	0,395	3,583
2026-02-01	APIs	1,58	1,122	1,495	1,283	NULL
2026-02-02	web	1,731	1,085	0,442	0,676	11,231
2026-02-02	mobile	1,02	1,135	0,304	0,539	6,537
2026-02-02	APIs	2,497	1,782	1,548	1,42	NULL
2026-02-03	web	1,79	1,11	0,444	0,675	10,746
2026-02-03	mobile	1,024	1,177	0,31	0,562	6,143
2026-02-03	APIs	1,979	1,63	2,399	1,801	NULL
2026-02-04	web	1,646	1,108	0,422	0,671	9,791
2026-02-04	mobile	0,947	1,125	0,294	0,554	5,558
2026-02-04	APIs	1,844	1,405	2,093	1,958	NULL
2026-02-05	web	2,617	1,082	0,429	0,66	11,619
2026-02-05	mobile	1,273	1,118	0,317	0,554	5,876
2026-02-05	APIs	1,973	2,049	1,29	1,454	NULL
2026-02-06	web	1,628	1,062	0,418	0,624	9,569
2026-02-06	mobile	0,934	1,113	0,29	0,548	5,917

2026-02-06	APIs	2,049	1,755	1,621	1,729	NULL
2026-02-07	web	0,815	0,985	0,281	0,493	5,729
2026-02-07	mobile	0,736	1,049	0,269	0,441	3,769
2026-02-07	APIs	1,457	1,02	1,661	1,701	NULL
2026-02-08	web	0,932	0,922	0,255	0,429	6,468
2026-02-08	mobile	0,612	0,986	0,243	0,46	3,524
2026-02-08	APIs	3,597	1,071	1,451	1,295	NULL
2026-02-09	web	2,289	1,074	0,449	0,678	10,541
2026-02-09	mobile	1,169	1,129	0,295	0,582	6,043
2026-02-09	APIs	1,967	1,449	2,602	2,091	NULL
2026-02-10	web	2,082	1,112	0,435	0,672	10,755
2026-02-10	mobile	1,008	1,111	0,297	0,566	6,301
2026-02-10	APIs	1,985	1,229	1,783	1,843	NULL
2026-02-11	web	1,723	1,087	0,441	0,663	10,429
2026-02-11	mobile	1,034	1,093	0,296	0,544	5,98
2026-02-11	APIs	1,836	1,355	1,74	1,755	NULL
2026-02-12	web	3,129	3,143	1,207	2,523	17,392
2026-02-12	mobile	2,768	2,282	1,789	1,076	10,827
2026-02-12	APIs	2,094	1,764	2,468	2,279	NULL
2026-02-13	web	2,008	1,181	0,444	0,757	15,54
2026-02-13	mobile	1,236	1,167	0,367	0,631	7,912
2026-02-13	APIs	1,748	1,745	6,777	3,958	NULL
2026-02-14	web	0,728	0,953	0,24	0,455	7,467
2026-02-14	mobile	0,687	1,025	0,244	0,5	5,012
2026-02-14	APIs	3,535	1,028	6,366	2,397	NULL
2026-02-15	web	0,766	0,943	0,257	0,444	7,89
2026-02-15	mobile	0,827	1,029	0,251	0,482	5,106
2026-02-15	APIs	10,504	0,93	2,051	2,711	NULL
2026-02-16	web	2,191	1,209	0,464	0,856	17,005
2026-02-16	mobile	0,992	1,214	0,354	0,665	7,325
2026-02-16	APIs	9,576	4,096	2,299	2,264	NULL

2026-02-17	web	1,687	1,08	0,423	0,717	9,204
2026-02-17	mobile	0,879	1,133	0,304	0,637	6,136
2026-02-17	APIs	1,963	1,271	2,555	2,012	NULL
2026-02-18	web	1,698	1,069	0,417	0,736	9,361
2026-02-18	mobile	0,908	1,152	0,286	0,589	6,122
2026-02-18	APIs	3,23	1,24	2,426	2,475	NULL
2026-02-19	web	4,271	1,092	0,428	0,729	11,254
2026-02-19	mobile	1,975	1,116	0,316	0,583	6,646
2026-02-19	APIs	2,605	1,306	2,609	2,486	NULL
2026-02-20	web	1,807	1,084	0,42	0,775	9,92
2026-02-20	mobile	0,992	1,096	0,309	0,544	6,175
2026-02-20	APIs	2,34	1,365	1,673	1,898	NULL
2026-02-21	web	0,915	0,975	0,266	0,476	5,365
2026-02-21	mobile	0,623	1,001	0,262	0,422	4,438
2026-02-21	APIs	1,556	0,986	1,419	1,52	NULL
2026-02-22	web	0,696	0,998	0,243	0,423	5,943
2026-02-22	mobile	0,634	1,028	0,25	0,481	3,579
2026-02-22	APIs	1,26	1,014	1,47	1,293	NULL
2026-02-23	web	0,99	0,899	0,289	0,441	5,801
2026-02-23	mobile	0,841	0,94	0,253	0,462	4,43
2026-02-23	APIs	1,484	1,008	1,407	1,215	NULL
2026-02-24	web	2,184	1,147	0,435	0,805	10,531
2026-02-24	mobile	1,23	1,143	0,302	0,635	7,018
2026-02-24	APIs	1,895	1,446	2,199	1,62	NULL
2026-02-25	web	4,893	1,246	0,512	0,877	12,601
2026-02-25	mobile	2,142	1,266	0,385	0,667	6,773
2026-02-25	APIs	6,949	1,399	2,107	1,792	NULL
2026-02-26	web	2,121	1,13	0,424	0,768	11,358
2026-02-26	mobile	1,149	1,157	0,317	0,588	7,512
2026-02-26	APIs	4,7	1,402	5,274	2,825	NULL
2026-02-27	web	2,263	1,183	0,442	0,937	11,892

2026-02-27	mobile	1,211	1,234	0,339	0,609	7,952
2026-02-27	APIs	1,129	1,684	1,755	1,58	NULL
2026-02-28	web	0,774	0,974	0,258	0,502	6,711
2026-02-28	mobile	0,637	0,978	0,255	0,484	4,12
2026-02-28	APIs	1,196	0,993	1,52	1,428	NULL
2026-03-01	web	0,754	0,983	0,275	0,45	5,255
2026-03-01	mobile	0,615	0,979	0,276	0,476	3,942
2026-03-01	APIs	2,038	1,164	1,499	1,519	NULL
2026-03-02	web	2,146	1,142	0,472	0,751	10,926
2026-03-02	mobile	1,095	1,136	0,302	0,647	6,761
2026-03-02	APIs	3,56	1,18	2,606	1,78	NULL
2026-03-03	web	1,871	1,126	0,442	0,684	11,041
2026-03-03	mobile	0,962	1,139	0,305	0,552	6,876
2026-03-03	APIs	1,843	1,449	2,334	1,713	NULL
2026-03-04	web	1,954	1,134	0,451	0,678	10,556
2026-03-04	mobile	1,036	1,156	0,312	0,547	6,225
2026-03-04	APIs	1,64	1,183	1,541	1,443	NULL
2026-03-05	web	2,864	1,167	0,457	0,749	11,156
2026-03-05	mobile	1,544	1,186	0,314	0,59	7,704
2026-03-05	APIs	2,193	2,221	2,264	1,758	3,1
2026-03-06	web	1,96	1,181	0,457	0,802	10,615
2026-03-06	mobile	1,174	1,226	0,351	0,604	6,981
2026-03-06	APIs	2,134	1,12	2,344	1,872	NULL
2026-03-07	web	0,967	0,979	0,252	0,734	7,107
2026-03-07	mobile	0,675	1,01	0,249	0,438	3,672
2026-03-07	APIs	2,122	1,119	1,567	1,368	NULL
2026-03-08	web	0,805	1,064	0,268	0,476	5,009
2026-03-08	mobile	0,592	1,017	0,237	0,425	3,771
2026-03-08	APIs	5,789	0,93	1,379	1,236	NULL
2026-03-09	web	1,687	1,054	0,42	0,667	9,399
2026-03-09	mobile	0,983	1,105	0,293	0,566	6,395

2026-03-09	APIs	1,836	1,639	2,168	1,651	NULL
2026-03-10	web	1,768	1,108	0,398	0,684	9,494
2026-03-10	mobile	0,997	1,076	0,302	0,527	6,134
2026-03-10	APIs	1,715	1,245	1,703	1,52	NULL
2026-03-11	web	1,98	1,233	0,445	0,766	9,439
2026-03-11	mobile	1,091	1,18	0,346	0,548	6,74
2026-03-11	APIs	2,127	1,112	1,732	1,543	NULL
2026-03-12	web	1,72	1,105	0,45	0,73	9,76
2026-03-12	mobile	0,968	1,118	0,299	0,578	6,002
2026-03-12	APIs	1,93	1,314	1,769	1,584	NULL
2026-03-13	web	1,886	1,087	0,418	0,718	10,41
2026-03-13	mobile	1,085	1,101	0,292	0,554	6,486
2026-03-13	APIs	1,919	1,287	1,711	1,453	NULL
2026-03-14	web	1,018	1,026	0,254	0,448	6,074
2026-03-14	mobile	0,657	1,007	0,251	0,459	4,175
2026-03-14	APIs	1,547	1,011	1,574	1,36	NULL
2026-03-15	web	0,952	0,955	0,276	0,447	4,933
2026-03-15	mobile	0,735	0,985	0,246	0,506	3,806
2026-03-15	APIs	1,766	0,937	1,492	1,478	NULL
2026-03-16	web	2,438	1,04	0,424	0,712	9,951
2026-03-16	mobile	1,2	1,033	0,282	0,518	6,319
2026-03-16	APIs	1,901	1,371	1,631	1,432	NULL
2026-03-17	web	1,806	1,104	0,411	0,804	9,909
2026-03-17	mobile	1,06	1,08	0,289	0,571	6,12
2026-03-17	APIs	1,877	1,15	1,593	1,382	NULL
2026-03-18	web	1,743	1,088	0,43	0,704	9,868
2026-03-18	mobile	0,995	1,11	0,307	0,555	6,309
2026-03-18	APIs	1,782	1,015	1,525	1,492	NULL
2026-03-19	web	1,713	1,064	0,403	0,692	9,737
2026-03-19	mobile	0,977	1,052	0,295	0,568	6,115
2026-03-19	APIs	1,904	1,141	1,638	1,476	NULL

2026-03-20	web	2,693	1,092	0,417	0,78	10,76
2026-03-20	mobile	1,312	1,063	0,295	0,566	6,514
2026-03-20	APIs	1,599	1,549	1,658	1,415	NULL
2026-03-21	web	0,77	0,994	0,248	0,487	5,933
2026-03-21	mobile	0,652	0,981	0,254	0,5	3,455
2026-03-21	APIs	1,948	2,018	1,53	1,262	NULL
2026-03-22	web	0,746	0,974	0,229	0,493	5,281
2026-03-22	mobile	0,701	0,983	0,258	0,491	3,661
2026-03-22	APIs	1,954	1,596	1,487	1,202	NULL
2026-03-23	web	2,064	1,07	0,421	0,693	9,935
2026-03-23	mobile	1,143	1,059	0,295	0,594	6,322
2026-03-23	APIs	2,23	1,391	1,507	1,419	0,41
2026-03-24	web	1,921	1,07	0,394	0,73	10,174
2026-03-24	mobile	1,029	1,047	0,288	0,547	6,347
2026-03-24	APIs	2,033	1,46	1,618	1,312	0,133
2026-03-25	web	0,966	0,874	0,252	0,436	6,565
2026-03-25	mobile	0,696	0,992	0,241	0,494	4,023
2026-03-25	APIs	1,38	0,717	1,459	1,174	NULL
2026-03-26	web	1,994	1,088	0,423	0,758	11,203
2026-03-26	mobile	1,078	1,07	0,29	0,568	6,666
2026-03-26	APIs	2,043	1,155	1,565	1,325	NULL
2026-03-27	web	2,434	1,173	0,446	0,821	11,681
2026-03-27	mobile	1,238	1,125	0,299	0,591	6,737
2026-03-27	APIs	1,956	0,885	1,606	1,369	NULL
2026-03-28	web	0,735	0,934	0,287	0,492	5,848
2026-03-28	mobile	0,637	0,968	0,243	0,443	3,695
2026-03-28	APIs	1,523	NULL	1,439	1,283	NULL
2026-03-29	web	0,759	0,946	0,295	0,548	5,348
2026-03-29	mobile	0,578	0,941	0,242	0,425	3,871
2026-03-29	APIs	1,405	NULL	1,534	1,182	NULL
2026-03-30	web	1,867	1,139	0,413	0,741	11,319

2026-03-30	mobile	1,012	1,115	0,309	0,589	7
2026-03-30	APIs	3,402	NULL	1,575	1,205	NULL
2026-03-31	web	1,996	1,194	0,436	0,788	11,476
2026-03-31	mobile	1,1	1,243	0,333	0,58	7,587
2026-03-31	APIs	2,033	NULL	1,759	1,381	NULL

Error Response Rate

Error response rate

The data in this section demonstrate how often an error response is returned to an authorized Third Party Provider compared to other bank channels. The Ration Percentage daily average is marked as "Null" if no APIs have been used on that day

Date	Channel	Total Hits	Total Exceptions	Perc(%)
2026-01-01	mobile/web	8345	19	0.23
2026-01-01	APIs	2572	41	1.59
2026-01-02	mobile/web	15648	28	0.18
2026-01-02	APIs	2757	61	2.21
2026-01-03	mobile/web	7855	26	0.33
2026-01-03	APIs	2727	61	2.24
2026-01-04	mobile/web	6876	2	0.03
2026-01-04	APIs	2644	60	2.27
2026-01-05	mobile/web	20999	73	0.35
2026-01-05	APIs	2940	69	2.35
2026-01-06	mobile/web	8730	14	0.16
2026-01-06	APIs	2697	61	2.26
2026-01-07	mobile/web	19985	74	0.37
2026-01-07	APIs	2699	67	2.48
2026-01-08	mobile/web	19074	52	0.27
2026-01-08	APIs	2882	46	1.60
2026-01-09	mobile/web	17829	25	0.14
2026-01-09	APIs	2706	43	1.59
2026-01-10	mobile/web	7306	17	0.23
2026-01-10	APIs	2624	46	1.75
2026-01-11	mobile/web	6281	12	0.19
2026-01-11	APIs	2267	34	1.50
2026-01-12	mobile/web	18845	49	0.26

2026-01-12	APIs	2751	27	0.98
2026-01-13	mobile/web	18448	58	0.31
2026-01-13	APIs	3123	22	0.70
2026-01-14	mobile/web	18058	73	0.40
2026-01-14	APIs	2985	21	0.70
2026-01-15	mobile/web	18253	60	0.33
2026-01-15	APIs	2817	21	0.75
2026-01-16	mobile/web	18974	57	0.30
2026-01-16	APIs	3134	21	0.67
2026-01-17	mobile/web	7357	29	0.39
2026-01-17	APIs	4383	87	1.98
2026-01-18	mobile/web	6468	19	0.29
2026-01-18	APIs	4993	72	1.44
2026-01-19	mobile/web	19052	58	0.30
2026-01-19	APIs	3337	21	0.63
2026-01-20	mobile/web	19319	53	0.27
2026-01-20	APIs	3139	21	0.67
2026-01-21	mobile/web	17344	50	0.29
2026-01-21	APIs	3092	21	0.68
2026-01-22	mobile/web	17181	51	0.30
2026-01-22	APIs	3296	17	0.52
2026-01-23	mobile/web	17415	76	0.44
2026-01-23	APIs	2777	15	0.54
2026-01-24	mobile/web	6650	13	0.20
2026-01-24	APIs	5097	43	0.84
2026-01-25	mobile/web	5914	6	0.10
2026-01-25	APIs	2643	15	0.57
2026-01-26	mobile/web	19609	62	0.32
2026-01-26	APIs	2763	15	0.54
2026-01-27	mobile/web	19881	67	0.34
2026-01-27	APIs	2912	15	0.52

2026-01-28	mobile/web	21648	73	0.34
2026-01-28	APIs	3218	47	1.46
2026-01-29	mobile/web	27078	83	0.31
2026-01-29	APIs	3140	17	0.54
2026-01-30	mobile/web	25397	112	0.44
2026-01-30	APIs	2995	16	0.53
2026-01-31	mobile/web	8927	35	0.39
2026-01-31	APIs	3149	40	1.27
2026-02-01	mobile/web	8612	12	0.14
2026-02-01	APIs	2764	19	0.69
2026-02-02	mobile/web	25724	83	0.32
2026-02-02	APIs	2880	16	0.56
2026-02-03	mobile/web	21887	99	0.45
2026-02-03	APIs	2856	16	0.56
2026-02-04	mobile/web	16869	48	0.28
2026-02-04	APIs	3326	21	0.63
2026-02-05	mobile/web	10496	39	0.37
2026-02-05	APIs	2578	20	0.78
2026-02-06	mobile/web	10107	39	0.39
2026-02-06	APIs	3179	19	0.60
2026-02-07	mobile/web	3836	2	0.05
2026-02-07	APIs	3972	16	0.40
2026-02-08	mobile/web	3599	8	0.22
2026-02-08	APIs	2704	16	0.59
2026-02-09	mobile/web	11632	37	0.32
2026-02-09	APIs	3121	16	0.51
2026-02-10	mobile/web	11787	50	0.42
2026-02-10	APIs	4115	16	0.39
2026-02-11	mobile/web	10674	27	0.25
2026-02-11	APIs	3860	16	0.41
2026-02-12	mobile/web	12244	67	0.55

2026-02-12	APIs	4027	16	0.40
2026-02-13	mobile/web	17546	148	0.84
2026-02-13	APIs	2694	18	0.67
2026-02-14	mobile/web	7187	41	0.57
2026-02-14	APIs	3958	16	0.40
2026-02-15	mobile/web	6122	51	0.83
2026-02-15	APIs	4156	16	0.38
2026-02-16	mobile/web	15311	123	0.80
2026-02-16	APIs	4010	16	0.40
2026-02-17	mobile/web	22928	117	0.51
2026-02-17	APIs	3911	16	0.41
2026-02-18	mobile/web	17491	135	0.77
2026-02-18	APIs	4660	18	0.39
2026-02-19	mobile/web	17451	87	0.50
2026-02-19	APIs	11052	21	0.19
2026-02-20	mobile/web	17822	71	0.40
2026-02-20	APIs	5627	19	0.34
2026-02-21	mobile/web	6699	26	0.39
2026-02-21	APIs	3478	18	0.52
2026-02-22	mobile/web	5263	6	0.11
2026-02-22	APIs	2970	19	0.64
2026-02-23	mobile/web	6585	23	0.35
2026-02-23	APIs	3043	19	0.62
2026-02-24	mobile/web	19982	56	0.28
2026-02-24	APIs	2913	17	0.58
2026-02-25	mobile/web	23307	74	0.32
2026-02-25	APIs	3042	17	0.56
2026-02-26	mobile/web	25208	74	0.29
2026-02-26	APIs	3001	51	1.70
2026-02-27	mobile/web	26851	77	0.29
2026-02-27	APIs	2901	21	0.72

2026-02-28	mobile/web	10179	19	0.19
2026-02-28	APIs	2674	16	0.60
2026-03-01	mobile/web	8810	56	0.64
2026-03-01	APIs	3288	20	0.61
2026-03-02	mobile/web	25203	76	0.30
2026-03-02	APIs	2741	20	0.73
2026-03-03	mobile/web	23006	74	0.32
2026-03-03	APIs	2989	26	0.87
2026-03-04	mobile/web	19830	68	0.34
2026-03-04	APIs	2882	21	0.73
2026-03-05	mobile/web	20083	62	0.31
2026-03-05	APIs	3091	26	0.84
2026-03-06	mobile/web	19456	60	0.31
2026-03-06	APIs	2988	23	0.77
2026-03-07	mobile/web	7288	2	0.03
2026-03-07	APIs	2953	24	0.81
2026-03-08	mobile/web	5877	7	0.12
2026-03-08	APIs	2381	22	0.92
2026-03-09	mobile/web	19930	49	0.25
2026-03-09	APIs	3122	20	0.64
2026-03-10	mobile/web	19182	80	0.42
2026-03-10	APIs	3059	19	0.62
2026-03-11	mobile/web	18450	69	0.37
2026-03-11	APIs	3023	19	0.63
2026-03-12	mobile/web	17452	65	0.37
2026-03-12	APIs	3050	19	0.62
2026-03-13	mobile/web	17671	49	0.28
2026-03-13	APIs	3162	19	0.60
2026-03-14	mobile/web	6909	10	0.14
2026-03-14	APIs	2960	19	0.64
2026-03-15	mobile/web	5923	4	0.07

2026-03-15	APIs	3898	19	0.49
2026-03-16	mobile/web	19685	70	0.36
2026-03-16	APIs	3175	18	0.57
2026-03-17	mobile/web	17992	84	0.47
2026-03-17	APIs	3148	15	0.48
2026-03-18	mobile/web	17186	50	0.29
2026-03-18	APIs	3134	15	0.48
2026-03-19	mobile/web	17493	79	0.45
2026-03-19	APIs	3175	15	0.47
2026-03-20	mobile/web	18325	79	0.43
2026-03-20	APIs	3114	15	0.48
2026-03-21	mobile/web	6919	54	0.78
2026-03-21	APIs	2901	27	0.93
2026-03-22	mobile/web	6073	27	0.44
2026-03-22	APIs	2881	15	0.52
2026-03-23	mobile/web	18900	94	0.50
2026-03-23	APIs	3474	14	0.40
2026-03-24	mobile/web	18408	94	0.51
2026-03-24	APIs	3115	15	0.48
2026-03-25	mobile/web	8670	51	0.59
2026-03-25	APIs	2977	37	1.24
2026-03-26	mobile/web	20346	68	0.33
2026-03-26	APIs	3074	36	1.17
2026-03-27	mobile/web	24825	60	0.24
2026-03-27	APIs	3091	41	1.33
2026-03-28	mobile/web	7985	31	0.39
2026-03-28	APIs	3103	12	0.39
2026-03-29	mobile/web	6920	11	0.16
2026-03-29	APIs	2830	12	0.42
2026-03-30	mobile/web	26640	46	0.17
2026-03-30	APIs	2666	37	1.39

2026-03-31	mobile/web	26429	75	0.28
2026-03-31	APIs	3039	12	0.39